

The South's no1. TV market

The air is different around Richmond these days. And so are the rooftops.

For, in Richmond and within a 40-mile radius, one out of every nine families now owns a television set.

Richmond's transition to television began about 17 months ago, when WTVR went on the air. Today every set is tuned to WTVR, for after 17 months WTVR is still Richmond's only television station.

Richmond's sensational growth as a television market is a testimony to the progressiveness of this famous city and to the popularity of Havens & Martin Stations, of which WTVR is the TV member.



WMBG AM WTVR TV WCODFM

First Stations of Virginia

Havens and Martin Stations, Richmond 20, Va. John Blair & Company, National Representatives Affiliates of National Broadcasting Company

	SSPONSOR REPORTS
F	SEP 15 1949 NBC GENERAL LIBRARY 12 September 1949
RCA offers color TV as others expand their efforts	Radio Manufacturers Assn. had just told FCC it would "take several years" to get TV color equipment into public use when RCA announced system requiring no major changes in transmitter equipment, which could be viewed in monochrome on present sets. CBS said its own system is ready for field test. In Hollywood, Don Lee organization is working on "color and stereopticon" TV.
Pillsbury's owners "meet" on air	-SR- Pillsbury Mills will bring part of its farflung stockholder family together 13 Sept. in annual meeting to be aired over WCCO, Minne- apolis-St. Paul. Many employees will listen too. -SR-
Network policies vary on joining radio with video	ABC stresses policy of integrating radio and TV activities by naming Charles C. Barry program v.p. for both and J. Donald Wilson v.p. and national sales director on network programs. Under Pat Weaver, NBC's television is being divorced from radio. CBS has merged AM and TV news operations under Ed Chester.
Winchell and K-F to part company	-SR- Announcement probably won't come for months, but Walter Winchell and Kaiser-Frazer are expected to end relations l Jan. K-F is in red, with first-half sales less than 50% as large as year ago. Winchell reportedly will promote "25-cent item."
Radio set production still quadruples TV	-SR- Although combined AM-FM-TV set output dropped from 672,590 units in June to 421,478 in July (due partly to vacation shutdowns), radio production of 341,947 was four times figure of 79,531 of TV. Of first-half total, 4,816,407, AM and FM radio had 3,823,805 and TV, 992,602.
Three nets start to sue FCC on giveaway ban	-SR- Ten days after FCC adopted rule to ban giveaway shows as alleged violations of Federal lottery laws, ABC (which carries "Stop the Music" and others) filed suit in U. S. District Court in New York to enjoin FCC from enforcing rule, effective 1 Oct., and to get court decision in declaring FCC action illegal. CBS and NBC also are beginning actions against FCC.
600 foreign films offered for video	-SR- 600 TV programs from England, Italy, and Canada, filmed for TV, will be distributed to nets, stations, and ad agencies in U.S., Canada, Mexico, and Cuba by Hubbell Television, Inc., New York. Company, headed by Richard W. Hubbell, has acquired rights to a \$62,000,000 movie stockpile. -SR-

SPONSOR, Volume 3, No. 21, 12 September, 1949. Published hiweekiy by SPONSOR Publications Inc. 3110 Elm. Baltimore 11, Md. Executive, Editorial, Circulation Offices 40 W. 52 St., N. Y. \$8 a year in U. S. \$9 elsewhore. Entered as second class matter 29 January 1949 at Baltimore, Md. postoffice under Act 3 March 1879. REPORTS ... SPONSOR REPORTS ... SPONSOR R

Carnation joins NBC-to-CBS group	"Carnation Contented Hour," moving to CBS 2 Oct. after 17½ years on NBC, becomes eighth NBC-to-CBS program switch in year. Others in- clude Jack Benny, Red Skelton, Amos 'n' Andy, Edgar Bergen, Horace Heidt, Burns & Allen, and Ozzie & Harriet.
Zenith distributes FM coverage map	-SR- Zenith Radio Corporation, strong champion of FM broadcasting, is distributing to stations FM coverage map prepared by Caldwell- Clements, Inc., New York, from material supplied by FCC, FM Assn., and Clear Channel Broadcasting Service. In addition to showing two different FM coverage areas, of 15 and 100 microvolts, charts tell growth of FM listening audience to 5,000,000 and of number of sta- tions to 740. -SR-
Los Angeles Chamber gets behind TV	Los Angeles Chamber of Commerce has named 70-man committee to pro- mote television as business and for community benefit. In group are broadcasters, TV and movie producers, insurance men, bankers, educa- tors, retailers, national advertisers, and ad agencies.
Four A's urge more education about advertising	-SR- American Assn. of Advertising Agencies has adopted resolution on importance of distribution in U.S. economy and part advertising plays in it, pointing out that advertising can "move goods fast enough and in large enough quantities that our economic welfare may be served." Four A's deplored lack of school materials on subject.
Six video stations start in September	-SR Martin Codel's "TV Digest" says atleast six TV stations start operating in September: KMTV, Omaha; WJAC-TV, Johnstown, Pa.; KECA- TV, Los Angeles; WFMY-TV, Greensboro, N.C.; WDAF-TV, Kansas City, and WMBR-TV, Jacksonville, Fla. Total TV stations then would be 83. -SR-
Ophthalmologists find TV doesn't harm eyes	Television Broadcasters Assn. has issued a four-page report quoting prominent ophthalmologists (eye doctors) and optometric and medical groups to effect that television doesn't harm eyes. Tables are given for best viewing distance in relation to size of tube. -SR-
Oil industry notes 90th birthday	Oil companies and other radio advertisers played tribute last fort- night to petroleum industry on 90th anniversary of E. L. Drake's first well at Titusville, Pa. Led by Standard of New Jersey, oil now has more companies worth \$1,000,000,000 than any other industry. -SR-
"Lux Theater" and "Fibber" mark 15th birthdays	Stars of radio and movies will help "Fibber McGee & Molly" start their 15th season for Johnson's wax on NBC in hour-long anniversary program on 13 Sept. Program premiered in New York 16 April 1935. On 15th anniversary of "Lux Radio Theater," on CBS, Lever is sponsoring three-month competition to pick prettiest 15-year-old girl in U.S.
NBC buys Hooper TV ratings	-SR- NBC has become first network to subscribe to TV Network Hooperat- ings. Other subscribers on list of 37 are 17 advertisers, 15 agencies, stations CBL, KSTP, and WBAP, and TransAmerican Broadcast- ing & TV Nielsen-Ratings for Coast are now issued monthly. -please turn to page 40-



50,000 WATTS

10,000 WATTS Night810 kc.



ONE set of call letters ONE rate card ONE spot on the dial It's our birthday...but not our party. The party, cake and candles, is strictly for you, Mr. Sponsor!

Since 'way back in 1947 A. D. (September 9th to be exact), KCMO's king-sized signal has meant a healthy bonus in listenership for sponsors.

At a low, amazingly low, cost per 1000 coverage, KCMO blankets 213 wealthy Mid-America counties with over 5,435,000 potential listeners inside its ½ mv. measured area. KCMO's programming, dialed right to Mid-America listening habits, has meant ever-growing acceptance among listeners.... with results that put sponsors in a "party" frame of mind.

In short, it's always a party...when you center your selling on KCMO.

> and KCMO-FM 94.9 Megacycles KANSAS CITY, MISSOURI Basic ABC Station For Mid-America

> > Natianal Representative: John E. Pearsan Co.

12 SEPTEMBER 1949



Vol. 3 no. 21

12 September 1949

ARTICLES

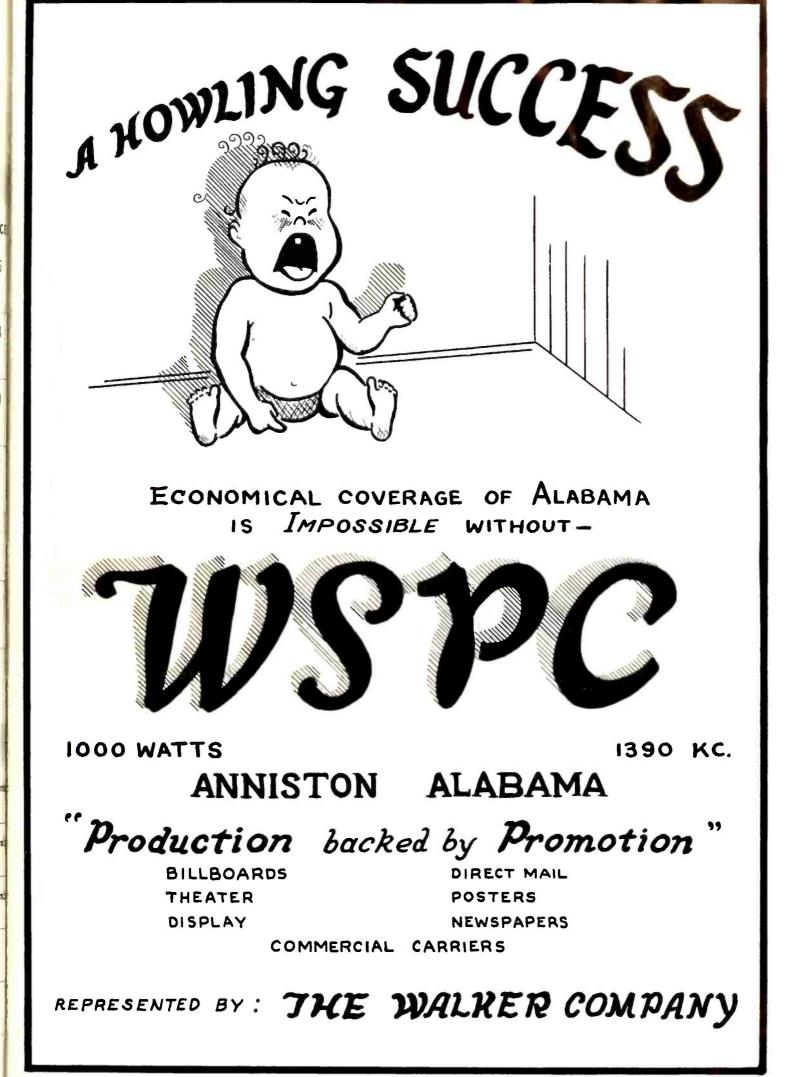


Sponsor Reports	1
40 West 52	6
On the Hill	10
Mr. Sponsor: R. N. Harris	14
New and Renew	17
P. S.	20
Mr. Sponsor Asks	42
4-Network Comparagraph	59
TV Results	68
Sponsor Speaks	78
Applause	78

President & Publisher: Norman R. Glenn Secretary-Treasurer: Elaine Couper Glenn Editor: Lawrence M. Hughes Associate Editors: Frank M. Bannister, Charles Sinclair, Daniel Richman Editorial Assistants: Stella Brauner, Joe Gould Art Director: Howard Wechsler Advertising Director: Lester J. Blumenthal Advertising Department: M. H. LeBlang, Beatrice Turner, Jerry Glynn, Jr. (Chicago Mgr.) Business Manager: Bernard Platt Circulation Manager: Milton L. Kaye Circulation Assistants: Marcia Chinitz, Emily Cutillo Secretary to Publisher: Augusta Shearman

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SUBJECT	DESCRIPTION	PAGE
Giveaways	SPONSOR finds varying degrees of these shows, based on the relative "strength of giveaway" and of entertainment factors.	25
Fatima returns	An old cigarette brand harnesses the power of selective and network radio to make a strong and rapid comeback.	28
Seeing vs. Listening	In a study for major newspapers, Dr. Paul F. Lazarsfeld finds radio commercials are more effective in four out of six yardsticks.	30
Prestige programs	Many advertisers have found that hewing consistently to public-relations objectives can win goodwill and sales acceptance.	32
Foreign-language shows	Foreign-language programs on U. S. sta- tions must fit the interests of the groups at which they are aimed.	34
Disk jockeys	Successful disk-jockey shows employ radio, newspaper, and other promotion. But the shows are their own best promotion.	36
"Liking" factors in television	Horace Schwerin reports, minute by min- ute, on the factors which cause the inter- est of the TV audience to rise and fall.	64
1.1	IN _. FUTURE ISSU <mark>ES</mark>	
Magazines on air	Magazines have found broadcasting an ef- fective means of building circulation.	26 Septeml
Holiday mixes	One station test campaign builds thorough distribution for new food products.	26 Septeml
TV children's hours	Shows for kids across the country are step- ping up sales of old and new products.	26 Septemb
Sight vs. Sound	Agency research heads weigh validity of the Lazarsfeld newspaper-radio findings	
When stars switch	How much promotion "carryover" does their former sponsor's product still get?	

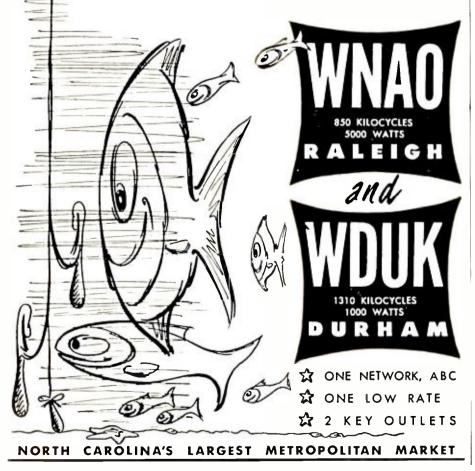


you'll do better with the same line—and 2 hooks

Drop your line in North Carolina's greatest metropolitan market, Raleigh—Durham. WNAO and WDUK combine facilities and rates to offer you a "fisherman's paradise" and a "whale" of a discount.

All you have to furnish is the bait and the line we've got the hooks. "They've" been biting on drugs, foods, autos and trucks, furniture, appliances and radios, clothing, hardware, farm machinery, gas, oil and tires, tobacco, cosmetics, soft drinks and dairy products.

Those ol' fishin' guides, Avery-Knodel, are our "reps"—you can get hold of them in New York, Atlanta, Chicago, San Francisco and Los Angeles. They'll point out the best fishin' spots in North Carolina.



40 West 52nd

RATE-CARD EVILS

We at WMCA would like to think that it was not entirely coincidence which prompted you to reproduce our rate card as the lead of your 15 August article, You get what you pay for.

New York has been a fertile breeding ground for most of the rate-card evils described in your story, with some additional embroidery applied in many cases. As of April 1949 we revised our entire rate structure on a purely realistic basis, as the new card shows, and will be happy to erect it in neon on top of our building if someone else will pay construction costs. In any case, no advertiser has to worry any more for fear he is paying more for the same thing than any other sponsor.

The rampant chiseling which has gone on in this market in the past has certainly weakened advertisers' confidence in radio to such an extent that the medium as a whole has not enjoyed the volume of business it should have had in the nation's number one market. We're doing something about it, and are glad to have your editorial support.

> NORMAN BOGGS General Manager WMCA, New York

CREDIT TO LANDON

Thank you for the compliments concerning this department in the 1 August issue of SPONSOR.

Full credit should be given Herb Landon, our Radio Publicity Director.

There are few men or women in this business who equal Herb in getting results. Our recent "Molehill to Mountain" stunt on *County Fair* was a success primarily because of Herb's untiring efforts.

Full credit should be given Herb.

HAL DAVIS Publicity Director Kenyon & Eckhardt New York

SQUIRT SUCCESS

Your article on *Bids from the kids*, sponsored by Squirt. was very interesting. Especially so since KAYL was one of the stations used for this show.

Our show was sponsored by the Cherokee Bottling Company. Cherokee,

Iowa. The first five shows originated CLOTHES WASHER AND TV from Cherokee, the next four from Storm Lake, and the last four from Spencer. All these communities are less than 10,000 in population. They are located in three adjoining counties.

Your article mentions that in Canton. Ohio, the show achieved a bid of 1600 for a watch. Our watches went for an average of 2000. We sold a bicycle on our last broadcast for 11,drove 58 miles to the show at Spencer.

We proved that the show was hampered by a select few who seemed to know where all the bottle caps were. After four broadcasts it was high time to move. Several families were at each show and were usually at the door waiting-no matter where we played.

The show in itself was a tremendous promotional vehicle for KAYL. Spencer is supposedly dominated by a local station. We know now that several as well as KAYL in that market.

We agree that the show is strictly a short-term item and recommend that the show should be replaced by a new idea for the kids. A continual replacement of shows in the same time slotaimed at entertaining the kids-should produce a loyal and grateful set of boosters for the sponsor and his product.

We incidentally totalled about 100,-000 Squirt bottle caps in 13 weeks. For 250 watts, with the shows originating in three towns, we feel right proud.

> LEE GORDON RASMUSSEN General Manager KAYL, Storm Lake, Iowa

RESORT BUSINESS

The overall thinking on your part in the article about WLNH and the "Allen A." Resort in SPONSOR was excellent, as we feel that radio is not getting its share of resort business. We would like to obtain 300 reprints of this article, if possible. We intend to furnish them to local resorts, agencies. and other sources where we think that they might be helpful in interesting these people in radio.

On our last broadcast we plugged the article over the air, both here and on the other two stations.

> WARREN H. BREWSTER to really promote it. General Manager WLNH, Laconia, N. H.

12 SEPTEMBER 1949

The TV Results section on page 56 of your 15 August issue relates the results of TV on the sales of Whirlpool "dish washers" over WLW-D in Dayton, Ohio,

The case history is correct, but the article being sold was a elothes washer -not a dishwasher. I might also add that Film Associates produced the demonstration on 16mm sound film 500 Squirt bottle caps. The bidder for the Whirlpool Corporation of St. Joseph, Michigan.

> We would appreciate mention on this, as we feel it is an example of the important part films play in TV.

Almar S. Fraley Sales Representative Film Associates Dayton, Ohio

SRGD HANDBOOK

Your 1 August issue gave Applause hundred families know about Squirt to a book published by Standard Rate & Data Service, Inc., entitled Spot Radio Promotion Handbook.

> Kindly clarify when this series of publications or this specific book will be published, and from what source they may be obtained. Everyone is interested in reducing waste in broadcast time selling.

> > JOHN BUCHANAN Denver, Colo.

• The Spot Radio Promotion Handbook is avail-able from SR&D, 333 N. Michigan Ave., Chicago. Price is \$1.

"LET'S SELL OPTIMISM"

Your "Let's sell optimism" campaign just came to my attention and is just what Indiana County needs. In fact, it is just what the U.S.A. needs. It is just what radio needs.

> T. K. CASSEL Station Manager WDAD, Indiana, Pa.

We are for the "Let's sell optimism" idea one hundred percent. J. J. HERGET Ass't. Manager WPLH, Huntington, W. Va.

This "Let's sell optimism" is a swell station promotion as well as a grand public service effort, and we intend

> VINCE CALLANAN WNHC, New Haven, Conn.

Larl gets Fan Mail too!



Phooey on Clark Gable and Frank Sinatra . . . they aren't the only ones who get fan mail!

Our Carl gets fan mail too. Just look:

Here's one from Art Lund, of the Campbell-Mithun Advertising Agency, in Minneapolis, who bought WDSM's "News and Sports Show" for Hamm's beer.

Among other nice things, Campbell-Mithun said: "WDSM's and WEVE's promotion of our Hamm's Beer show is the best we've ever seen.'

And so, on and on, about the wonderful promotion job our stations did for the client's show.

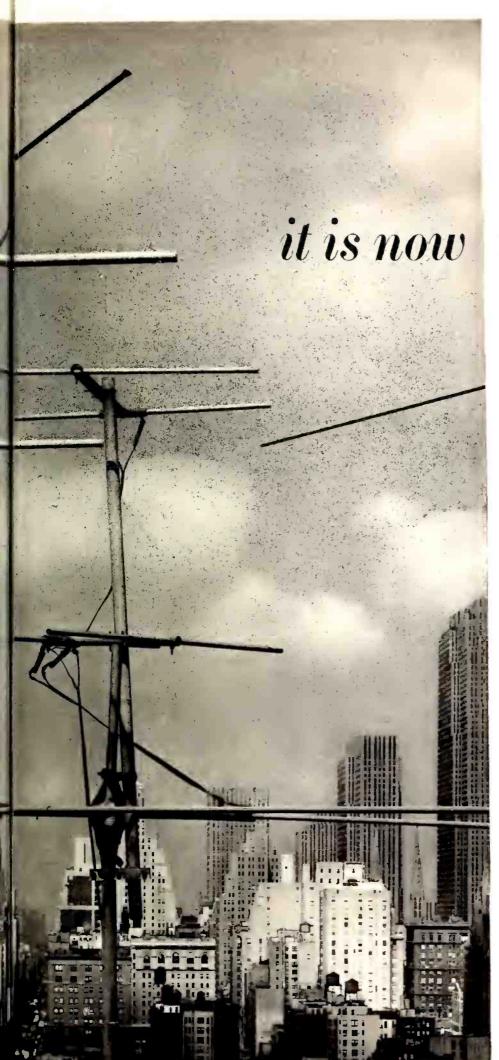
Well, Carl doesn't want to be modest, but we did do a good job of promoting that show . . . but that doesn't mean we're going to rest on our laurels . . . Carl's out to do a good job of promoting every show that we carry on WDSM and WEVE.

Of course, where WDSM and WEVE have the upper hand over the other stations around here is that we have a financial tie-up with the Duluth Herald and so can run many times more newspaper space than all the other stations in the area combined!

Yes, with WDSM's and WEVE's coverage in North Country market, plus the promotion we can give your show . . . you're a cinch not to get caught with your sales down in this area. Get the whole story from Free & Peters about WDSM and WEVE, the 2 ABC stations you can buy for the price of ONE Duluth station!

7





it is now tomorrow...

Look closely at your new horizon.

These are not the shapes of things to come, but of things already here.

For in Antanan 1949, television in its <u>full</u> proportions is clearly visible...creating a new pattern of living and buying in America.

In this pattern, the habit of tuning to CBS Television is firmly fixed —held fast by powerful programming like The Goldbergs...Studio One... Arthur Godfrey...Ed Wynn...Mama ...Suspense...Inside U.S.A....

And as they tune to CBS be sure they see your product among those of America's great advertisers making sharp, lasting impressions today and tomorrow.





Commerce Department finds down trend leveling off

Department of Commerce reports the value of the gross national product in the second quarter of 1949 was down 2% from the first quarter. The decline came largely in inventories, it was said, as fixed investment was stable, consumers' expenditures were steady, and government purchases increased.

FTC orders Toni to alter advertising

Toni Company (See Mr. Sponsor, page 14) has agreed to an FTC stipulation to modify "Toni twin" advertising, cutting out representation that the "coiffure of the twin with the Toni wave was done by herself or by an amateur when it actually was effected by a professional hair stylist." National Hairdressers and Cosmetologists Assn. protested against Toni advertising, but has done little on its own to promote beauty-shop business from the invasion of home hairdos.

New minimum wage level would lift buying power

Legislation passed by the Senate boosting the nation's minimum wage from 40 to 75 cents an hour would help to boost buying power. The joker, however, is that employees of some major businesses, such as retailing, would not be affected. National Retail Dry Goods Assn. says that under an amendment to this bill retailers are exempted, "so long as 50 per cent of their business is done in their own state and 75 per cent of their sales are made at retail."

Nation's doctors raise \$2,000,000 war chest

Assessments on members of American Medical Assn. thus far have raised more than \$2,000,000 to help AMA fight the Truman health insurance program. Dr. Ernest E. Irons, president, and Dr. E. L. Henderson. presidentelect of AMA are presenting its viewpoint at meetings in Washington, New York, Chicago, and other cities. The AMA has yet to include paid advertising in its promotion plans.

Sharp decline noted in job lay-offs

Steady slackening in the rate of new industrial lay-offs has been reported recently by the Bureau of Employment Security. In the week ended 20 August, first claims, indicating new unemployment, totaled 259,207. This was 31,893 less than in the previous week.

Truman hears business is more cheerful

Several cabinet members told President Truman recently that the nation's economic morale is improving. Labor Secretary Tobin said that the cost-of-living index had declined a bit from the month before, and Commerce Secretary Sawyer, reporting on findings in an extensive tour, found that business men were optimistic and conditions promised to remain steady.

Steel rate rises

to 85% of capacity

Washington was cheered by reports from Pittsburgh that national steel production had turned upward to 85 per cent of theoretical capacity. Steel men are divided as to whether the present level will last through the fall. But the automobile industry, a major steel consumer, continues to produce at high levels. General Motors turned out 291,383 cars and trucks in August, as compared with 254,662 in July. Chevrolet, Buick. and Packard were among producers turning in new records.

Movie engineers ask theater TV network

Society of Motion Picture Engineers has requested FCC to authorize frequency allocations for theater television. A TV theater network, they said, would provide instantaneous service to a large part of the American people, and would be important in a time of emergency. RCA will demonstrate theater-TV and drive-in equipment at the theater-equipment convention and trade show in Chicago 26 September.

Sales of manufacturers decline slightly

July sales of all manufacturing companies declined 6% to \$15,000.000,000, as compared with \$16,500,000,000 in June, the Commerce Department reported. Sales of durable goods companies dropped from \$7,100,000,000 to \$6,300,000,000, while sales of non-durable goods were off from \$9,400,000,000 to \$8,700,000,000. Largest decreases were in food, beverages, and textiles.

British publication to aid sales in U.S.

To promote British products in the United States and Canada, the British Board of Trade has endorsed publication of *British News*, described as "a show window for world shoppers," which will be sent free each month to some 20.000 buyers. Publisher is British News, Inc., 1631 K St., N.W., Washington. Warren S. Lockwood is president and Frederick B. Osler vice-president and general manager of the firm.

NAB acts to add

TV directors

With 32 TV stations now members, NAB has taken steps to add TV members to its board of directors. According to the by-laws, TV stations may be represented on the board when NAB has at least 25 of such members. performance lertly, day and night, programs of 50,000-watt WOAI cascade through the great Southwest! Music, news, drama, quiz, market reports, public interest features...all and more provide entertainment, information and relaxation to western millions!

OF THE

Blanketing 67 primary counties in South Texas alone while the sun is shining...the dominant appeal of "The Famous Brand Station" grows even more intense when the

* DAY

moon rises ... showering service into 142 primary counties in 6 states --- Arizona, Colorado, Louisiana, Oklahoma, New Mexico and Texas! (Based on BMB Study No. 1)

under it!

but no one's "sleeping"

Sales Management has compiled late facts on the people who make up this vast WOAI market...how many there are, what they earn, what they do with their \$\$\$. Boiled down from 33 full-sized ledger pages, the total figures tell this astounding story:

* NIGHT

	PRIMARY	SECONDARY	TERTIARY	TOTALS		PRIMARY	SECONDARY	TERTIARY	TOTALS
PULATION Cexas Only	1,377,700 1,377,700		3,687,600 1,559,800	5.848,500 3,675,000	POPULATION Texas Only	2,386,200 1,960,800		6,086.400 1,454,900	10,817,000 4,404,600
TAL FAMILIES fexas Only	381,500 381,500		1,002 400 433,600	1,604 500 1 022,600	TOTAL FAMILIES Texas Only	660,200 546,900		1,664.900 409,600	2.951,800 1,226,200
DIO FAMILIES Cexas Only BMB Estimate 19	331,310 331,310 948		794 448 364,630	955.548 516,760	RADIO FAMILIES Texas Only BMB Estimate 1	536,440 456,530 948		1,367,350 334,600	2,417, 55 0 1,012,550
TAIL SALES Fexas Only	\$1,064.072,000 1,064,072,000		\$2,297,944 000 1,114,582,000	\$3.924.322,000 2,699,370,000	RETAIL SALES Texas Only	\$1 888,087,000 1,577,671,000		\$4,048,304,000 1,063,820,000	\$7,390,678,000 3,278,920,000
OD SALES Fexas Only	240,168,000 240,168,000		509.863,000 265,227.000	877.766,000 624,601,000	FOOD SALES Texas Only	411,514,000 351,959,000		902.397,000 244,244,000	1,636,856,000 750,110,000
N. MDSE SALES Cexas Only	111,292,000 111,292,000		257,866,000 126.073 000	418.332,000 283.555,000	GEN. MDSE. SALES Texas Only	193,548,000 165,299,000		430,865,000 137,532,000	755,121.000 359,072,000
UG SALES Fexas Only	33,462,000 33,462,000		81,423,000 43,872,000	134.342,000 95,612,000	DRUG SALES Texas Only	63,848,000 55,079,000		128 005,000 39,510,000	237,772,000 116,707,000
HOLD-FURN-RADIO Fexas Only	37,177,000 37,177,000		85,708,000 43,817,000	$146,341,000 \\ 103,292.000$	H-HOLD-FURN-RADIO Texas Only	64,119.000 56,774,000		185,841,000 55,878,000	307,017,000 141,465,000
T E. B. l. Fexas Only	1.519,788,000 1,519,788,000		3,037.609,000 1,493,320,000	5,304.852.000 3,717,354,000	NET E. B. l. Texas Only	2,503,198,000 2,133,602,000		5.352,612.000 1,500 073,000	9,821,629,000 4,510,443,000
T AVG. INCOME R FAMILY	3,374 3,374		3,173 3,318	3,219 3,305	NET AVG. INCOME PER FAMILY Texas Only	3,231 3,461	3,238 3,185	3,185 3,198	3.218 3,281



Exclusive Representatives:

Radio					
ALBUQUERQUE	KOB				
BEAUMONT	KFDM				
BOISE	KDSH				
BOSTON-SPRINGFIELD	WBZ-WBZA				
BUFFALO	WGR				
CHARLESTON, S. C.	WCSC				
COLUMBIA, S. C.	WIS				
CORPUS CHRISTI	KRIS				
DAVENPORT	WOC				
DES MOINES	WHO				
DENVER	KVOD				
DULUTH	WDSM				
FARGO	WDAY				
FT. WAYNE	WOWO				
FT. WORTH-DALLAS	WBAP				
HONOLULU-HILO	KGMB-KHBC				
HOUSTON	KXYZ				
INDIANAPOLIS	WISH				
KANSAS CITY	KMBC-KFRM				
LOUISVILLE	WAVE				
MINNEAPOLIS-ST. PAUL	WTCN				
NEW YORK	W/MCA				
NORFOLK	WGH				
OMAHA	KFAB				
PEORIA-TUSCOLA	WMBD-WDZ				
PHILADELPHIA	KYW				
PITTSBURGH	KDKA				
PORTLAND. ORE.	KEX				
RALEIGH	WPTF				
ROANOKE	WDBJ				
ST. LOUIS	KSD				
SEATTLE	KIRO				
SYRACUSE	WFBL				
Television					

r cicvision	
BALTIMORE	WAAM
FT. WORTH-DALLAS	WBAP-TV
LOUISVILLE	WAVE-TV
MINNEAPOLIS-ST. PAUL	WTCN-TV
NEW YORK	WPIX
ST. LOUIS	KSD-TV
SAN FRANCISCO	KRON-TV



F&P Colonels are constantly "on the road," visiting every station we represent, talking with hundreds of important manufacturers, agencies and distributors. The result is a most complete and intimate knowledge of broadcasting, where it happens, and where it works for you.

NEET COLONEL F& P["]-He Covers the U.S. Every Few Days!

OLD Colonel F&P really gets around. Last year alone he racked up over 131,417 miles by plane and train (and even 2,557 miles by steamship!), visiting his customers and the stations he represents!

But this is wanderlust with a purpose!

The 22 of us here at Free & Peters (who are the Old Colonel) know that we've got to get out and see people to keep up-to-date on national spot radio and television. By con-

DETROIT

stant travel and exchange of ideas. we learn a lot of valuable things for you. By field work in the actual markets we serve. we learn the practical facts which often elude "home offices," yet which may determine the success of your advertising. . . .

"Getting around" is just *part* of what makes us Free & Peters Colonels effective in helping our customers do profitable national-spot radio and television. We'd like to show you *how* effective. *Mey we*?



Pioneer Radio and Television Station Representatives Since 1932

NEW YORK

CHICAGO

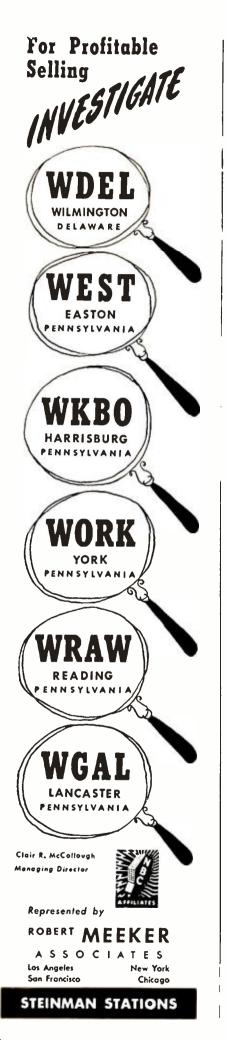
ATLANTA

FT. WORTH

HOLLYWOOD

SAN FRANCISCO

13





Mr. Sponsor

Richard N. Harris*

President Toni, Inc. (Div. of Gillette Safety Razor Co.), Chicago

Eleven years after he bought a collapsing cosmetic firm for \$5000. 36-year-old. rotund, verbose, genial Richard Neison Harris miraculously transformed it into the nation's leading manufacturer of cold-wave home-permanent kits, the Toni Company. and sold it to the Gillette Company for \$20,000,000 in January 1948.

It was in 1943 that the Yale graduate decided to make home permanent-wave kits. He spent \$25,000 to market his Rol-Wave product and sold it for 25c a box. Rol-Wave flopped. Harris attributes this to psychological resistance on the part of women, claiming that they balked at buying something for 25c which ordinarily sells for \$10 to \$15.

In 1944 he again invaded the home-permanent market. With \$1000 "Wishbone" Harris (the nickname stems from his craving for turkey and chicken wishbones) started the Toni Company and made an improved product with a fixed price of \$1.25. Retailer reluctance to add any new kits to already overstocked shelves almost prevented Toni from reaching the public. During this critical period, super-salesman Harris personally visited obdurate retailers and battered them into submission with an overpowering pitch about the advantages of his product. The following year Toni had snared 35% of the expanding home-permanent market. as sales soared to the million-dollar mark.

Toni began using radio in 1946 with a series of spot testimonials in selected areas. During the last six months of 1946. sales on the West Coast, where Toni was using radio as its major advertising medium. leaped 300%. Pleased with the results of its radio campaigns, the company in 1947 allocated \$2,000,000 of its \$3,500,000ad budget to broadcast advertising. With sales continuing to skyrocket, Toni spent \$4,000,000 to sponsor four network shows in 1948. By the end of the year 85% of all kit users became Toni converts. This year the firm is again expected to spend \$4,000,000 of an estimated \$7,000,000 advertising budget for radio. Currently being sponsored by Toni are Give and Take and the soaper This Is Nora Drake.

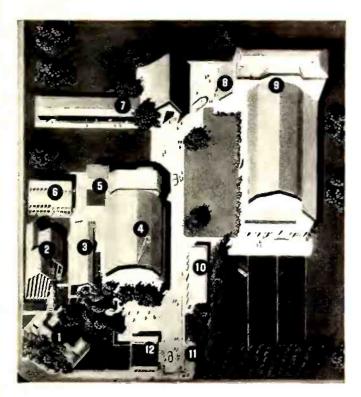
*Seen, left, with his brother and executive v.p., Irving Harris.

WORLD'S LARGEST TELEVISION STATION!

KECA-TV CHANNEL 7 LOS ANGELES

on the air September 16

ABC's FIFTH Owned and Operated Television Station in a Key Sales Market — Newest Link in the Powerful ABC Television Network



7. Maintenance

8. Auxiliary Studio

10. Master Controls

Receptionist

12. Fireproof film vaults

9. Soundstage with theatre

1). Guard House, PBX Room,

- 1. Executive offices
- 2. Sales, Auditing, Publicity, Promotion
- offices
- 3. Dressing rooms, Wardrobe offices
- 4. Sound Stage
- 5. Auxiliary Studio
- 6. Programming and Production offices

The efficient way to sell your products is to use ABC-TV

- ... in New York WJZ-TV Channel 7 Giant television center
- ... in Chicago WENR-TV Channel 7 Tallest TV Tower in Chicago
- ... in Detroit WXYZ-TV Channel 7 Detroit's most modern equipment
- ... in San Francisco KGO-TV Channel 7 1362 feet above sea level
- ... in Los Angeles KECA-TV Channel 7 A 23-acre TV studio

Now ABC—and only ABC—has its Owned and Operated television stations in five of the six major markets in America! Thus, ABC now offers you a distribution of TV stations that cannot be matched by any other broadcasting company.

And in Los Angeles, ABC offers you facilities unlimited – including:

- Two largest television stages in the world (238' x 105' and 175' x 94'), each with 4 cameras, complete switching arrangements.
- Two auxiliary studios.
- Two remote facilities set-ups, each with 3 cameras.
- Fully equipped theatre seating 300 people.
- Two rehearsal halls.
- Six private dressing rooms, complete facilities for male and female chorus groups.
- Complete 35-mm facilities.
- Complete 16-mm facilities with Balopticon, 2 slide cameras, small screening theatre seating 25.
- Complete audio facilities.
- Complete production department for building sets, props and handling lighting.

ABC-TV gives you top service as well as top facilities. You buy from one—and only one—representative; he handles ALL your television problems.

ABC TELEVISION American Broadcasting Company

12 SEPTEMBER 1949

15

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Bob Janes, KVOO News Reparter, left, and Bryce Twitty, Administrative Director af Tulsa's Hilkrest Memarial Haspital, visiting with yaung Pelia victim in the Iran Lung flown ta Tulsa by Natianal Guard Plane.



NBC Affiliate

Crew of the National Guard Mercy Plane preceding midnight takeaff far Bastan ta pick up Iran Lung. KVOO Reparter Bab Janes, right, accampanied the crew and kept KVOO listeners infarmed by telephane interview from Bastan.





Response from the listener is the best yardstick by which to measure the success of any station. It's *action* on the part of the listener that counts!

KVOO listeners always respond, just as they did on

July 13, 1949, 10:00 P.M.

KVOO news department broadcasts urgent appeal for 3 additional iron lungs to aid local polio victims.

RESPONSE

Additional iron lungs dispatched by two distant hospitals who heard broadcast, and one purchased by local chapter American Women's Voluntary Services! Oklahoma Air National Guard sends mercy plane to Boston to pick up lung purchased by AWVS. Bob Jones, KVOO newscaster goes along and reports by telephone interview to KVOO listeners!

July 28, 1949, 12:00 Noon

KVOO broadcasts second appeal for additional iron lungs.

RESPON'SE

Within *five* hours after broadcast four additional iron lungs are obtained! Air National Guard again wings way to Boston to bring back lung purchased by Tulsa Jewish Community Council!

This, in brief, is a story of *response* which came quickly, eagerly from KVOO listeners when a need was made known!

Through the years advertisers have learned, over and over again, that *response* from listeners is quick and at low cost over KVOO, Oklahoma's Greatest Station!

When you want response, you want KVOO!





New and renew

THESE REPORTS AFFEAR IN ALTERNATE ISSUES

PROGRAM, time, start, duration

elective New National Selective Business

SPONSOR	PRODUCT	AGENCY	STATIONS-MKTS	CAMPAIGN, start, duration
American Chiele Co.	Chewing Gum	Badger & Browning and Hersey (N. Y.)	Indef: 200 mkts* (Resuming fall sched)	E.t. breaks; Sep 5; 13 wks
American Cranberry Exchange	Eatmor Crankerries	BBD&O (N. Y.)	50 sta: 20 mkts (Holiday promotion)	Partie in women's shows: early fall: seasonal
K. Arakelian, Inc.	Mission Bell Wines	Yanng & Rubicam (N. Y.)	25-30 sta; 25 mkts (Major mkts only)	E.t. sputs, breakst early Sep.; 11 wks
Beech-Ant Packing Co.	Various food products	Kenyon & Eckhardt (N. V.)	Indef* (Major ackts only)	E.t. breaks; abt Oct 1; 52 wks
Block Drug Co.	Varions patent drug products	Redfield-Johnstone (N. Y.)	100 sta; 60 mkts* (lleavy fall sched)	E.t. spots, loreaks; abt Oct 1; 26 wks
Carter Products, Inc.	Carter's Little Liver Pills	Ted Bates (N. V.)	Indef; 350 mkts*	E.t. spots, breaks; herw Sep 5-Oet 1; 13 wks
Arysler Carp, (Dodge Division)	Dodge cars	Ruthranff & Ryan (N. Y.)		E.t. spots; Sep 18; 1-1 wks
Garrett & Co.	Virginia Dare Wines	Ruthrauff & Ryan (N. Y.)	200 sta; 200 mkts (major mkts)	E.t. spots; Sep 5; 8-12 wks
General Funds Corp. (Birds-Eye—Snider Div.)	Fracted foods	Young & Ruhieam (N. Y.)	(Expanding limited nati campaign)	E.t. spots; mid-Sep on; 13 wks
Kellogg Co.	Kellogg's Pep	Kenyon & Eckhardt (N. Y.)	50 sta; 40-50 mkts* (major mkts)	E.t. spots, breaks; Sep 19; 14 wks
Morton Mfg. Co.	Chap Stick	Gumbinner (N. Y.)	Indef* (major_mkts)	Early a.m. partie; abt Oct 1; 13 wks

*Station list set at present, although more may be added later. (Fifty-two weeks generally means a 13-week contract with options for 3 successive 13-week renewals. It's subject to cancellation at the end of any 13-week period)



New and Renewed Television (Network and Selective)

SPONSOR

AGENCY NET OR STATIONS

	second in the local division of the second se		
Alexander Smith & Sons	Anderson, Davis & Platte	KTLA, L. A.	Film spots: Sept 19; 13 wks (n)
Carpet Co American Cigarette & Cigar	Sullivan, Stanffer, Col- well & Bayles	WNBW, Wash,	Film spats; Aug 2; 13 wks (n)
Co (Pall Mall) Artistic Foundations Inc	llirshon-Garfield	KTLA, L. A.	Film aunemts: Sept 20: 13 wks (n)
P. Ballantine & Sous (Beer)	J. Walter Thompson	CBS+TV net	Fournament of Champions: Wed [6:11 pn; Oct 5: 52 wks (r)
Bigelow-Sanford Carpet Co	Young & Rubicam	CBS-TV net	Bigelow-Sanford Slow; Wed 9-9:30 pm: Oct 5; 52 wks (n)
Blatz Brewing Co	Kastor, Farrell, Chesley & Clifford	WGBS-TV, N. Y.	Film sports; Vng 9; 8 whs (n)
Barden Co	Young & Rubicam	WNBK. Cleve.	Film spots; Ang 3; 52 wks (u)
Brown & Williamson To- haeea Carp (Viceroy Gigarettes)	Ted Bates	WCBS-TV, N. Y.	Film spots: Aug 29; 13 wks (o)
Cameo Curtains Inc	W. L. Sloan	WNBQ, Chi.	Film sports) Sept. 13-13 wks. (n)
Canada Dry Ginger Ale Inc	J. M. Mathes	WABD, N. V.	Film spots before football games for entire season; Sept 21 (n)
Chevrolet Dealers	Campbell-Ewald	WCBS-TV, N. Y.	Film spots; Sept 1; 13 wks (r)
Chevralet Motor Division	Camphell-Ewald	CBS-TV net	 Inside USA; Th 8:30-9 pm on alternate weeks starting Sept 29: 52 wks (n)
Duffy Mott Co Luc (Grocery Products)	Young & Rubicam	WCBS-TV, N. Y. WNBO, Chi.	Film spots; Sept 20; 39 wks (n)
Esso Standard Oil Co	Marschalk & Pratt	CBS-TV net	Tonight On Broadway; Su 7-7:30 jun; Oct 2; 52 wks (n)
Flo-Bar Limited	Jackson	WNBW, Wash.	Film spots; Sept 15; 4 wks (n)
General Baking Co	BBD&O	WNIIG, New Haven	Time signals; Aug 29; 13 wks (a)
(Bond Bread)		WFIL, Phila.	
		WMAL, Wash.	
General Foods Corp (Birdseve)	BBD&O	WABD, N. V.	Film annemts; Sept 22; 13 wks (a)
General Time Corp (Seth Thomas Clucks)	BBD&O	WMAR, Balto.	Film spots: Aog 2; 13 wks (n)
General Tire Instrument Co	BBD&O	WPTZ, Phila.	Film spots; Aug 29; 13 wks (r)
Good Humor lee Gream Co	B. A. Stebbins	KNBH, Hollywood	Cyclone Malone: Su-Th 6:45-7 pm; Ang 11: 52 wks (n)
A. Goodman & Sons (Noodles)	Al Paul Lefton	WABD, N. Y.	Film spots; Oct 17; 13 wks (n)
Habitant Soup Co	Sheldon, Qnick & McElrov	WABD, N. V.	Film spots; Sept 13; 26 wks (n)
Honor Brand Frosted Foods	Kelso-Narman	WBZ-TV, Boston	Slides; Sept 6; 26 wks (n)
Inkogranh Co	S. R. Lenn	WABD, N. Y.	Film spots: Sept 7: 15 wks (n)
International Silver Co	Young & Rubican	CBS-TV net	Silver Theatre: M 8-8:30 pm: Oct 3: 52 wks (n)
Lehn & Fink Products Corp	Lennen & Mitchell	WNBT, N. Y.	Film spots; Aug 23: 26 wks (r)
Liebmann Breweries Inc	Foote, Conc & Belding	WNBT, N. V.	Film annemts: Aug 2: 13 wks (n)
Messing Baking Co	Blaine-Thompson	CBS-TV net	Messing Prize Party; In 7-7:30 put; Sept 20; 52 wks (r)
Pepsi-Cola Co	Biow	WCBS-TV, N. V.	Film annemts; Sept 6; 52 wks (n)

 In next issue: New and Renewed on Networks, Sponsor Personnel Changes, National Broadcast Sales Executive Changes, New Agency Appointments



New and Renewed Television (Continued)

SPONSOR	AGENCY	NET OR STATIONS	5 PROGRAM, time, start, duration
Perfection Store Co	McCanusl rickson	WNBK, Cleve.	Hen the Kitchen Window; Th 2-2:30 pm; Aug 18; 13 wks (n)
Peter Paul Inc. (Noonds)	Brisacher, Wheeler	WBZ-TV, Boston W191Z, Phila	lilm spots; Aug 2 & 5; 26 wks (n)
Bival Packing Co	Silver	WBGH, Schen'taily	Lilm spots: Vug 15; 52 wks (n)
Schuk Inc. (Hectric Bazor)	BBD&O	WCBS.IV, N.Y	Lilm sputs; Sept 20; 13 wks (r)
W. A. Sheaffer Pen Co.	Bussel M. Seeds	CBS-TV net	This Week In Sports; In 10-10:15 pm; Sept 27; 52 wks (n)
Sheffield Larms Co. Inc.	N. W. Aver	WNRE, N.Y.	Librespots; Sept 27; 52 wks (n)
Speidel Corp. (Watch Bands)	Cecil & Presbriy	CBS/IV net	f'd Wynn Show; 11: 9-9:30 pm; Oct 6; 52 wks (0)
Julin B. Stetson Co	Kenvon & Fekhardt	WCBS-TV, N. Y.	Lilm spots; Sept 5; 13 wks (n)
Transcontinental & Western - Mr. Inc.	untis o	WNBL, N.Y.	Lihu spots; Sept 1; 13 wks (b)
		WABD, N. Y.	Boxing; Wed 9:35 pm to conclusion; Sept 7; 13 wks (n)
Ward's Baking Co	J. Walter Thompson	WNRT, N. Y.	Film spots; July 25; 32 wks (n)
Westup Bisenit Lo	Calkins & Holden	WAIID, N. Y.	Film spatis, Sept. 14; 13 wks. (n)
Willard Storage Battery Co-	Meldenin & Lewsmith	WNBK, Cleve,	Weather spots; Sept 5; 6 wks (n)
J. B. Williams Co. (Toilet – Products)	1 Walter Thompson	WNBL, N. A	Say It With Acting; Su 6:30-7 pm; Aug 21; 26 wks (r)
Winston Radio & Television - Corp	Sternfieldsbodley	CBS/TV_net	Winston Telefinds of 1949; Wed 11-11:30 pm; Sept 7; 52 wks (n)

Station Representation Changes

STATION

AFFILIATION

KCBG, Cedar Rajtida Ia. Philippines Broa casting Corp. Manila Transit Radio, Chi. WIL, St. 1.

ALUS. ABC, MBS Independent Independent

NEW NATIONAL REPRESENTATIVE

Burn-Smith Media Representatives, for U. S. Taylor Borroff, for South, Southwest Gordou-Marshall

Advertising Agency Personnel Changes

Blow, S. I

NAME

FORMER AFFILIATION

Kelth Bahenek Harry Binford Jr Donald A. Breyer David D. Brown

Bill Calaban Herbert W. Cohen Edmand II. Driggs Arthur II. Dix Jr Leonard F. Erikson

Rodney Erickson

Faith Feltus Va. M. Fenwiek Va. M. Fenwiek W. Arthur Lielden Mitchell S. Fromstein Rohert I. Garver Roland Gillett Roland Gillett Milton Goodman Mbert W. Daniilton E. C. Harbour Edna Brey J. Barsey Howells Rohert E. Jackson Frank A. Kearney John Usan K. B. John Hayes Kelly Thomas II. Lane Marguerite Leonardi Tryin B. Levin Bill Lipsey James S. Love Ronnie Manders

Greacen Mitchell Walter Monroe

William II. Moure Morse J. C. Murse Herndon Oliver Jr Jack Peters

Arthur Poppenlorg Frank N. Rigglo Bildred Sanders Tucker Scott Fred S. Sergenlan Marvin G. Smith Mvan B. Sommerfield Arnold N. Sternberg Kenneth B. Thompson Don Tamkhis Francis H. Van Deventer Bradley A. Walker

haw, S. F. Freitag, Atlanta Brisacher, Wheeler, L. A., in elige plans Kastor, Farrell, Chesley & Clifford, N. Y., acet exec Ley & Livingston, S. F. Ley & Livingston, N. F. Redfield-Johnstone, N. Y., acct exec BHD&O, N. Y., asst acct exec Emery, Baltu,, asst acct exec Kenyon & Eckhardt, N. Y., spr. member of plans logard, radio, TV dir Young & Ruhicam, N. Y., producer, dir of "We the People" KFJZ, Ft. Worth, special writes
Campbell-Ewald, Detroit
WKOW, Madison Wis.
Mley & Richards, N. Y., acet exce
Yonng & Rubicano, N. Y., Ty supers
Lawrence C, Gambinner, N. Y., exce sp
I. Faton Co, Taronto
Comfort Prenducts Corp, Dallas, adv dir, sls mgr
Carter Products Inc, N. Y., media dir
Standard Brands, N. Y., adv mgr W. Fael Buthwell, N. Y., acet exec Roche, William & Cleary, Chin, enjty dir, acet exec McCannsErickson, N. Y., yp N. J. Newman, L. A., acet exce S. K. Lenly, Chi, Len Bornett, Chi, acet exce, creative dir Standard Radin Transcription Services Inc, Il'wood, publ, prom mgr Harrington, Whitney & Harst, L. A, Bearmont & Hohman, S. F., industrial, market research specialist Fonisiana State Dept of Commerce & Industry Dan B. Miore, L. A., by Enfler & Smith & Ross, Cleve, acet excer Kastor, Farrell, Chesley & Clifford, N. Y., media dir dir Lide Magazine, N. Y., slsman Dan B. Miner, L. V., radio, FV dir Compton, N. Y. Compton, N. Y. Young & Bubicam, N. Y., art dept ugr

Joseph Katz, Balto, WPAT, Paterson N. Y., neet exce Buchanan, N. Y., neet exce

Eletcher D. Richards, N. Y., aret exec

NEW AFFILIATION

Keith Bahenek (new), S. F., head Richardson, Turner & Sanders, Atlanta, aect exec Same, yp. mge Same, yp

Beaumont & Hohman, S. F., acct exec Sterafield-Godley, N. Y., acct exec Walter L. States, Reno Nov., acct exec Virt-Copy, Newark N. J., acct gyce McCann-Erickson, N. Y., yp

Same, radio, TV operations superv

Henry J. Kanfman, Wash., media head Radio Writers (new), Ft. Wurth, exce dir Same, head radio, TV dept Marcus, Cleve, acct exce Lynn Baker, N. Y., acct exce Lynn Baker, N. Y., acci exce Same, yp Same, pres Harry E, Foster, Iuronto, acci exce Tim Morrow, Chi., acci exce Wilhelm-Laughlin Wilson, N. Y., acci exce Fed Bates, N. Y., acci exce Kaufman, Chi., acci exce Same yn Same, sp Same, sp Same, vp Same, vp in elige radio, TV Peter Hilton, N. Y., acet exec Seidel, Il'wond, radio, TV dir Bill Lipsey (new), Chia, head Tueker Wayne, Atlanta, acet exec J. M. Lentz, Il'wood, aret exec

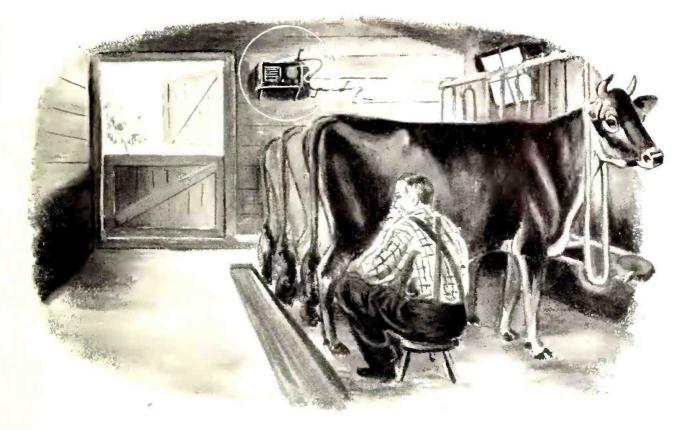
Same, mgr Walter Mouroe (new), S. F., head

William G. Leters, Haton Rouge La., acct exec Same, exce yp, gen mgr Meldram & Fewsmith, Cleve,, acct exce Same, sp

Philhin, Brandon & Sargent, N. Y., acct exec Dancer-Fitzgerald-Sample, N. Y., vp Same, vp. dir BBD&O, N. Y., TV timebuyer DDDWO, N. Y., 15 TIMEDUYER Same, sp Doyne, Nashville Tenn., acet exce (hvan B. Sommerfield (new), Haltw., head Force, Paterson N. J., radio, TV dir Erwin, Wasey, N. Y., acet exce in chipe Lexas Co Industrial adv Campbell-Ewald, N. Y., TV produ superv Hewitt, Ogilyy, Benson & Mather, N. Y., acet exce Same first vie Same, first vje

IOWA "BARN RADIOS" HELP WITH MILKING!

(The New Iowa Radio Audience Survey Proves It!)



THE Iowa Radio Audience Survey[®] is a complete *study* of radio listening habits in Iowa. The new 1949 Edition even tells how many Iowa barns are equipped with radio—how many Iowa men and women feel that radio helps with their milking—how many think that radio makes their cows produce more milk!

In addition to much *new* data, the Twelfth Edition gives up-to-date information on station and program preferences, time of most listening, amount of listening outside the home, multipleset ownership, etc. The Survey gives the *complete* radio picture for Iowa *as a whole*, as well as for *each* of the State's 99 counties.

This important and authoritative Sur-

vey is now on the presses. Write today to reserve your free copy!

% The 1949 Iowa Radio Audience Survey is a "must" for every advertising, sales or marketing man who is interested in Iowa.

The 1949 Edition is the twelfth annual study of radio listening habits in Iowa. It was made by Dr. F. L. Whan of Wichita University—is based on personal interviews with over 9,000 Iowa families, scientifically selected from cities, towns, villages and farms all over the State.

As a service to the sales, advertising and research professions, WHO will gladly send a copy of the 1949 Survey to anyone interested in the subjects covered.





FREE & PETERS, INC. National Representatives

New developments on SPONSOR stories



See: "Gardening—America's top hobby"

Issue: June 1948, p. 34 Subject: Limited-but-loyal listening to gardening programs has a sales pay-off.

Gardening is continuing its upward trend as America's most-practiced indoor-ontdoor hobby. At the same time, gardening programs in radio and TV, which offer both the neophyte dirt-dobber and the expert plant-breeder the latest hints and information regarding the earthy pastime, are continuing to play their parallel roles as information centers for gardeners and as real broadcast advertising selling vehicles.

One typical example of this power to sell the radio gardening andience on products and services of value to them is the results obtained recently by a KNBC, San Francisco, program called *How Does Your Garden Grow?* Albert Wilson, a Northern California gardening expert who conducts the program, wrote a book on gardening. It was offered on the program, not as the usual "for-free" gardening pamphlet, but as a direct-mail book offer for \$3.75, a high price among radio's direct-mail offers.

The results, while not comparable to the best of directmail returns received by stations which specialize in this field, were nevertheless a pleasant surprise for KNBC. The program was heard in the KNBC listening area in a marginal time period, Sundays 8:30-9:00 a.m.—a time slot most agencies consider to have little selling power. But the Wilson book, after only 11 air announcements in eight weeks on *How Does Your Garden Grow?*, pulled in 1900 returns at \$3.75 each on the original edition of 2000. This near-sellout is just the latest example of how gardening shows sell to a limited-but-loval audience.

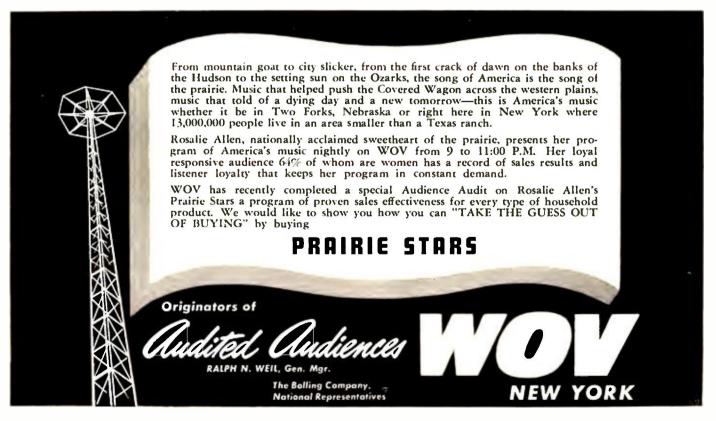


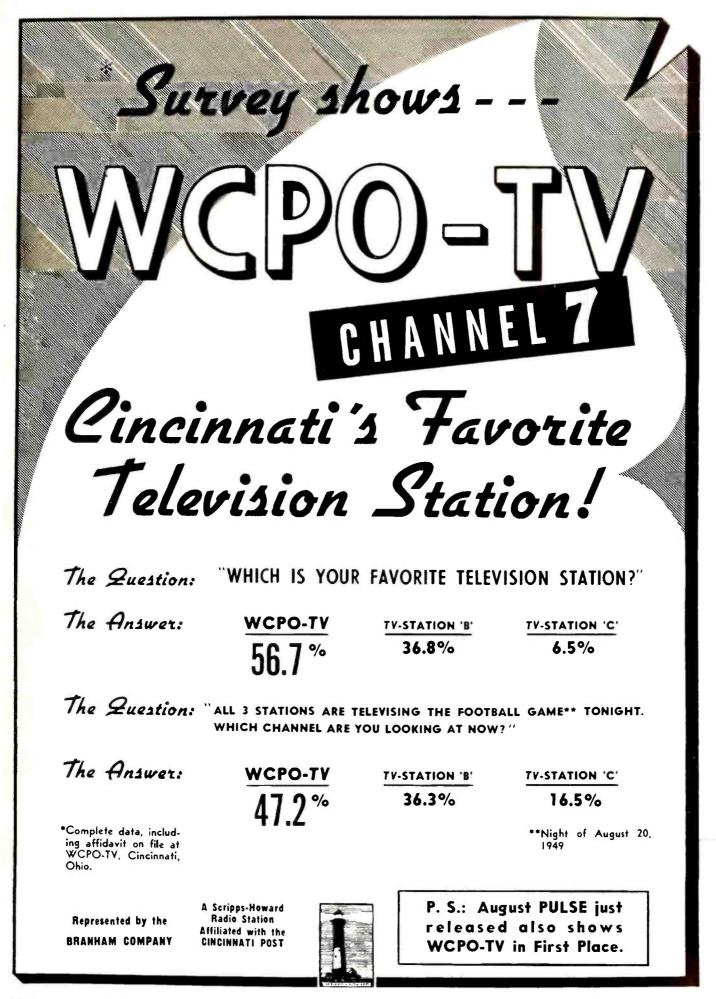
See: "You get what you pay for" Issue: 15 August 1949, p. 24 Subject: KSTP, Minneepolis, finds a working plan to cut rates without cutting prestige.

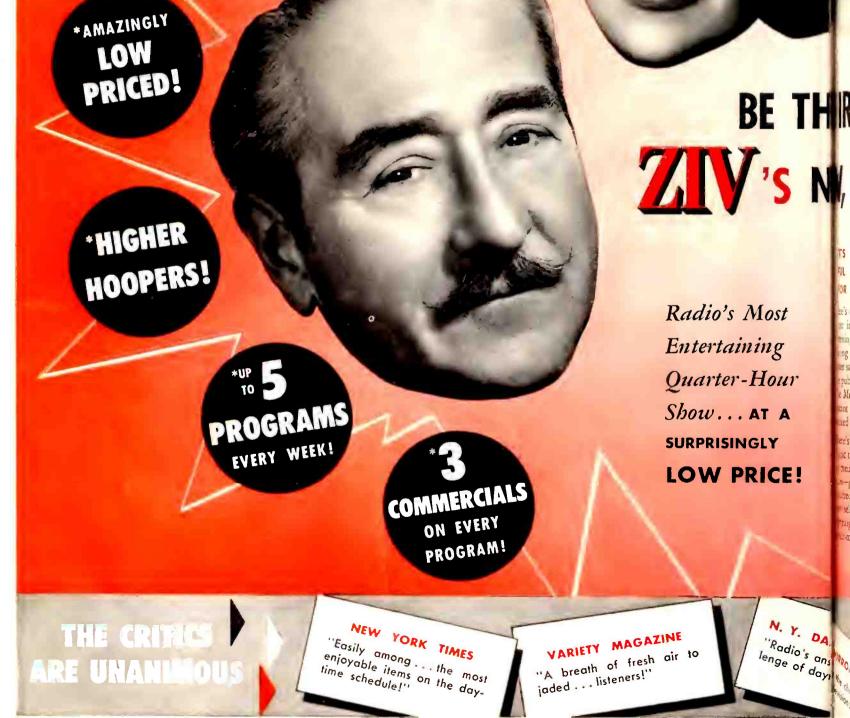
About $20^{\prime} c$ of the AM stations in the nation are currently cutting rates to both national and local advertisers. Few of the major "powerhouse" stations are so far involved in this practice, but growing competition in the chase for the fast buck is making many changes. So far, most rate cuts have had the effect of making leading agencies either retreneh their spot-campaign purchases, or else go bargain-hunting like a housewife in Macy's basement.

One station among the country's key outlets, Minneapolis' KSTP, has evolved a working formula to get new business without losing the considerable prestige the station has built. In announcing KSTP's latest rate card, sales v.p. Miller Robertson said: "Both agencies and advertisers are becoming more and more interested in longer, hard-sell copy . . . in order to ring the cash register. Agencies are requesting us . . . for one-minute availabilities, rather than for station breaks."

Unable to fulfill this demand, KSTP has concentrated on making station breaks a more attractive buy. Other service types are not affected. Station breaks (all hours) have been stretched from 30 words to 50 (15 seconds to 20) on KSTP, and daytime breaks have been reduced in price 25%. The net result has been to give an advertiser using daytime station breaks four impressions for the price he used to pay for three. KSTP's new station-break prices are right there in the rate card where anyone can see them. Behind the rate reduction, and a new 624-time bulk discount, is alert planning. Thinking of agency needs first is the real secret.







*SENSATIONAL SELLING PERFORMANCE!

*BIG-

NAME SHOW! 66 NEET THE MENIOUS **

FIRST TO GET THE STORY OF W, SMASH-HIT, //-HOUR SHOW!*

IT'S THE SENSATIONALLY SUCCESS-FUL ANSWER TO YOUR DEMAND FOR A HARDER-SELLING PROGRAM!

dere's today's most refreshing, most informal, nost informative show! Here's today's new istening habit-"'Meet The Menjous." It's saying off for sponsors with bigger audiences, aster sales, greater profits-at lower cost! That he public prefers the new and exciting "Meet The Menjous" technique is evidenced by the nstant and sensational success of this powerbacked program wherever it is running!

There's magic in the MENIOU name-sales nagic that enables your sponsors to capitalize in their fame. The readily-recognized Menjou aces-publicized by powerful promotion on undreds of great Hollywood movies-lend hemselves perfectly to hard-selling, localized ampaigns that are hitting the jackpot for esult-minded sponsors!

IRROR

he chal-

vision!"

"MENJOU" NAME IS OPEN SESAME TO **BIGGER AUDIENCES AT LOWER COST!**

The combination of the increasingly popular "Meet The Menjous" programming technique, plus the terrific nation-wide acceptance for the big, box-office "Menjou" name accounts for the instant success of this sensational program! Listeners are impressed with the glamour and magic of Adolphe Menjou and Verree Teasdale Menjou-regard them as America's most happily married Hollywood couple-consistently tune in to them because they represent today's most vital and charming sounding board of American folk, fact, and fancy.

IS29 MADISON ROAD . CINCINNATI 6. OHIO NEW YORK CHICAGO HOLLYWOOD

TAILORED TO SUIT **REQUIREMENTS OF:**

- O DEPARTMENT STORES
- O DRUG CHAINS
- GROCERY CHAINS
- **STATIONS** (far participation spansars)
- ... AND MANY MORE!



Adalphe Menjau and Verree easdale have terrific and can nuing appeal far housewive



They talk about mavie greats and music-fashians and faad -teen-agers and travel-prablem parents and pets—a hast of headline tapics l

Peter, their 12-year campletes the family completes the barry. Their charm and the strategy their keen and hus strategy this cussions, keep outgour disterant at a boiling po

N. Y. HERALD TRIBUNE "Conversation has been given a shot of unexpected adrenalin!"

NORTH CAROLINA IS THE SOUTH'S NUMBER ONE STATE

C.

lo

AND NORTH CAROLINA'S No. 1 SALESMAN IS

50,000 WATTS 680 KC NBC AFFILIATE

RALEIGH, N. C. FREE & PETERS, INC. NATIONAL REPRESENTATIVE



PARTICIPANTS IN "TRUTH OR CONSEQUENCES" MAY WIN LARGE LOOT, BUT THE ENTERTAINMENT FACTOR PREDOMINATES

Are giveaways good programing?

yes . . . when entertainment outweighs the somethingfor-nothing factor

over-all Apart from legal and moral considerations of what is — and what is not — a lottery, what exactly are giveaway shows? And, are they good forms of radio and visual programing?

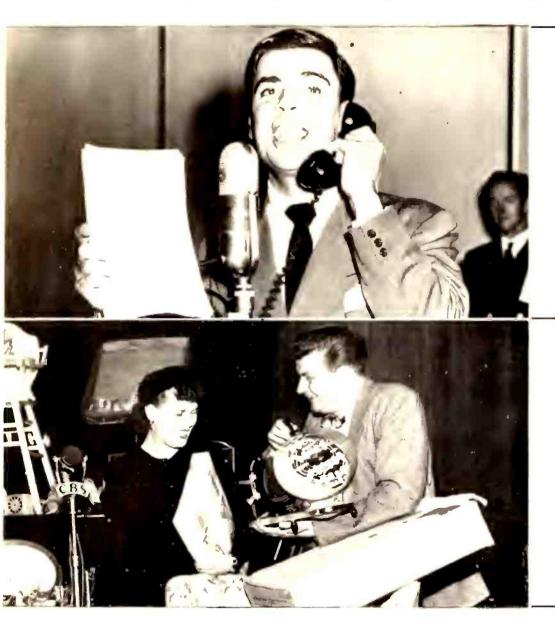
A lot depends on whose yardstick is being used to do the measuring. In the eyes of the networks and producers who have multi-million-dollar investments in giveaway programing, such shows "have high entertainment value and are listened to with enjoyment by millions of people daily." In the eyes of the FCC and the nation's press. as well as a vocal minority of the air audience, giveaways are lotteries. and ought to be thrown off the air.

There is another yardstick to measure the programs that go on the air bearing gifts. Its basis is not found in the labyrinth of legal terminology. It's not found in rating reports. either. It is apart from merit and social considerations. What it does result from is an analysis of the various factors involved in all giveaway shows-the size and amount of prizes. the "gimmick" by which they are awarded or won. the format and structure of the show. and the psychological appeal of the show to an audience. For lack of a better term, this factor might be called "strength of giveaway."

Research findings have shown that such a factor has a definite existence. Network findings, agency research findings, and the work done by independent research firms show that it is an important factor as well. It was found, also, as the result of a SPONSOR study, that the "strength of giveaway" divided the total number of known giveaway shows into four distinct classes, with only a very few borderline cases.

What, then, is the factor of strength of giveaway, and how does it affect the entertainment portion of a given program? The answer lies in how big a part the giveaway gimmick plays in

"Strength of giveaway" divides prize or award show



Class I

Program	Sponsor	Net
Hollywood Calling	Gruen	NBC
Stop the Music (also TV)	Lorillard Smith Bros.,	
	Speidel	ABC
Sing It Again	Carter Prods.	CBS
Name the Movie	Revere Camera	ABC

Two of these shows are based on musical gimmicks, two on Hollywood guestions, but all four are built on the phone call-gift idea. The giveaway dominates the show. (Left: Bert Parks calls a listener in "Stop the Music.")

Class II

Program	Sponsor	Net
Grand Slam	Continental Bkg.	CBS
Double or Nothing	Campbell Soup	NBC
Queen for a Day	Miles Labs	MBS
Bride & Groom	Sterling Drug	ABC

A dozen network programs in this group emphasize a strong studio-audience factor, and place less emphasis on home audiences. Often, the prize may be bigger than in Class I shows, but the listener is not attracted primarily by it. (Left: John Reed King presents some loot on "Give and Take.")

the actual airing of a show. The few programs in network radio and TV that are built from the ground up as vehicles to hand out mountains of prizes have the factor in its strongest version. Despite the pleas of producers and networks who have such shows that the "public insists on them, and likes them as entertainment," these shows are not designed primarily for cutertainment. They are a Santa Claus operation basically. This fact is not guesswork, and has nothing to do with moral judgments.

Virtually every minute-by-minute reaction study, made by research organizations, on this type of giveaway -how (see "Class I" listings in illustrations) reveals this fact. Whenever the pace drags for a moment, whenever

the program's star or master-of-eeromonies departs from the show's format to make jokes or ad-lib a bit, down goes the approval rating.

The explanation of this phenomenon lies in the fact that these programs as a whole- like oysters and olives-are either liked or disliked intensely by the public. Those who like the program, when tested, look upon anything that stands between them and the making of the fateful. \$50,000 telephone eall as an "obstacle." They actually resent the mc. when he slows up the action. Whether or not the audience is thus "bought" by the \$50,000 phone gimmick is a moot point. But and this is the real point - it is the main reason why listeners are listening.

"entertainment." the psychological eraving that the show fulfills for the listener. Actually, if the joke, or routine. or whatever it is that is making the listener chafe while he waits for the telephoning to start, were to be removed from the show, it might well stack up as "entertainment" on its own. This is just the point that produeers hammer on, albeit largely inaccurately, when seeking a rationalization that will "excuse" monster giveaways. However, when the entertainment portion is added to the giveaway, the type of listener and the type of mind that the giveaway appeals to feel frustrated by it. If a "Class I" program were to be built, as programs like Suspense and Casey, Crime Pho-In such a case, the giveaway is the tographer were built, by analyzing the

into four separate groups

Class III

Program	Sponsor	Net	
Professor Quiz	General Foods		
Truth or Conse-	(e.t. vario		
quences	P&G	NBC	
Groucho Marx	Elgin-Amer.	CBS	
Take It or Leave It	Eversharp	NBC	

These are audience-participation comedy programs, usually with a name-star mc. The prizes may be larger than in "outside" giveaways. Answers to the questions often require a high 1.Q. (Right: Borden's "County Fair" produces some highly-involved slapstick.)



Class IV

Program	Sponsor	Net
Twenty Questions	Ronson	MBS
Who Said That	Crosley	NBC-TV
		INDO-IV

The giveaway factor is weakest among the few shows in Class IV, which place most stress on the quiz itself and on the "personality" of participants. Usually they are panel-type. (Right: Fred Vanderventer, Florence Rinard, Bob Feller, Herb Polesie and Bobbie McGuire appear on "Twenty Questions.")



research findings and then building up from the findings a program that most listeners would like most of the time, such a show would boil down to an absolute minimum of any kind of entertainment (music, stunts, questions. etc.)-a man, a microphone, and \$1,000,000 in cash. This is the true giveaway, and any attempt to change the basic appeal by changing the basic format would result in an immediate reaction in ratings. While the program was being overhauled, the ratings would inevitably go down to a very low ebb, and then rise slowly as a new audience was formed. The resultant audience, even if the program once more reached zenith ratings that compared with the original, when analyzed would show an entirely different audience structure with only a fraction of the original audience being carried over.

and producers to the FCC rulings, which would put most of the above shows out of action after 1 October, is caused largely by the threat of the loss of this sizable revenue. At the same time, the page-one stories, the jubilant editorials, and the general "big play" that the giveaway situation has had in the nation's press and magazines, hard-pressed these days for additional revenue to meet rising expenses, is likewise understandable.

The telephone giveaway vehicle can be changed from an "outside" giveaway to an "inside" giveaway program. This would mean changing the show around so that only the studio audience will be eligible for the prizes. So far as the legal aspects of this move

(Please turn to page 52)

^{*}There are other primarily-giveaway shows, usually with a telephone gimmick, in radio and TV. If sustaining, they do not concern this article. If local and regional, they will follow the lead of these four.



Basil Rathbone, in "Tales of Fatima" on CBS, puts new sales life into an old cigarette brand

Fatima comes back

Radio helps old cigarette brand

emerge from 30-year obscurity

Over-cli After out-slumbering Rip Van Winkle by a good decade, Liggett & Myers' Fatima cigarcttes are currently making the hottest comeback since Al Jolson. L&M checked up recently on Fatima sales, and found the results so startling that the tobacco firm, one of the industry's "Big Three" with 1948 net sales of \$556,506,000, has been jubilantly crowing over the figures in its advertising ever since. Sales gains for Fatima in the first six months of 1949, when matched against the sales in a similar period in 1948, showed increases that ran from 132% in New York and 453% in Chicago to 548% in St. Louis. In some smaller markets, sales were up 1200%, and more.

The results, something of a minor

shock to other tobacco firms used to thinking of Fatima as appearing under the "miscellaneous" section of cigarette-brand surveys, are a tribute to advertising. In particular, they are a tribute to broadcast advertising, for it has been with selective and network radio, backstopped by magazine insertions that in large part grew out of the radio campaign, that the minor miracle was achieved. It is also a sterling tribute to the ability of an actor, Basil Rathbone, to assume the double-barrelled role of salesman and actor for a cigarette brand most people considered as being "on the way out."

There was good reason to believe that Fatima's familiar yellow-and-gold package with the red Maltese cross, Turkish star and crescent, and veiled houri was a piece of vanishing Americana. Little or no advertising had been used to create sales for the brand over a 30-year period. What "advertising" there was, and it was just about the only thing that kept the brand alive, was word-of-mouth. Its sales made about the same kind of noise in the general Liggett & Myers picture (Chesterfields, Piedmonts. Granger Rough Cut, Velvet Smoking Tobacco, etc.) that a popgun would make against a 21-gun salute from the U.S.S. Missouri.

Fatima, it was felt, had had its day. The brand appeared first about 1910, then being manufactured by a now-defunct firm called Cameron & Cameron, of Richmond, Virginia. At that time, the "dudes" and "city slickers" who smoked cigarettes were buying all-Turkish blends like Murads, Naturals, and Melachrinos. Most of them came in hard-side boxes of ten for 15c. The better-heeled smokers were being devilishly casual about lighting up their Rameses, at ten for 25c. Those who couldn't stand the financial pace were smoking Ziras and Meccas, where the ceiling price was a dime. While the world discussed Halley's comet, hummed The End of a Perfect Day, and got eve-strain from watching niekleodeon movies, Fatima Turkish Blend Cigarettes. soft-packaged at 20 for 15c, came on the market.

Fatimas were something of an innovation in their day. They were the first major Turkish-domestic blend to click with the public. Making it click with smokers consisted of an ad campaign that looked like illustrations for an expurgated edition of *The Arabian Nights*, and handing out countless cartons of Fatimas to the college crowd. When turtle-necked Yale and Princeton men put down their copies of *The Rubaiyat of Omar Khayyam* and their canoe paddles to light up, out came a package of Fatimas. The word got around. Sales climbed.

Then came World War I. About 1914-1915, Fatimas became, as it were. a victim of circumstances. Reynolds brought out Camels, Liggett & Myers brought out Chesterfields, and American Tobacco brought out Lucky Strikes. These domestic-blended cigarettes promptly stole the lion's share of the cigarette market in the U.S., and the older brands, including Fatima. took a real beating. By 1918, Fatima was making a somewhat desperate attempt to win back its lost market. The blend was bettered (it has always been an expensive blend), the price went to 18c, and advertising, mostly magazines and posters, plugged the theme of: "What a whale of a difference a few cents make." However, the effect was like trying to stop a Yangtze flood with a soup strainer. Fatima sales dropped to a near-vanishing point, and Liggett & Myers (who had acquired Cameron & Company in 1911) turned its full advertising guns, during the 1920's, to the promotion of its sales-leader, Chesterfield cigarettes. Fatima was lost in the shuffle.

At one point, during the mid-1920's, the Fatima sales hit such a low point. compared to the rising sales of Chesterfields, that L&M seriously considered killing off the brand. The company's first move in this direction brought an unexpected and rather interesting response. Fatima smokers, many of them the same college boys who had been in on the original sampling of the product, sat down and wrote nasty let-(Please turn to page 72)

(right) Magazine ads also promote the program. (below) At a story conference, Rathbone and associates solve their next crime FATIMA's Turkish Blend gives you an utterly different a much better flavor...

Much better than any atte.

RETTES

AMITAS

IN JUST ONE YEAR

ITS SMOKERS

ays BASIL RATHBONE. Star of "Tales of Fatima" Saturday nights . . . CBS

agree FATIMA is the best



Advertising Preference	preference ac Listen Less Than I Hour	Listen I Up to 3 Hours	Listen 3 Up to 5 Hours	Listen 5 Hours or More	Advertising pr	Read Less Than 15 Minutes	Read I5-29 Minutes	Read 30 Minutes Up	Read Read I Hour Or More
Newspapers	5%	39%	28%	31%	Newspapers	30%	33%	44%	38%
Radio	32	52	60	61	Radio	66	57	46	46
Depends, no difference	3	19	12	8	Depends, no difference	4	10	8	16
Total Percent	100	100	100	100	Total Percent	100	100	100	100
Number of Respondents	100)	252)	(160)	(180)	Number of Respondents	(109)	(189)	(217)	(187)
		1				1			

Seeing vs. listening

What Lazarsfeld

What is the "impact" on women shoppers of a radio commercial as compared with a newspaper advertisement? A study by Dr. Paul F. Lazarsfeld, director of Columbia University's Bureau of Applied Social Research, demonstrates that radio commercials are more effective in four out of six vardsticks he used to measure their impact. The test commercials were matched with comparable ads for the same products seen in newspapers. By one of the other two vardsticks, the impact of ads seen or heard was equal; by the remaining one, evaluation of results must await further testing.

Dr. Lazarsfeld made this study for the American Newspaper Advertising Network. His findings are designed to help an advertiser evaluate—as a guide to an ad's sales effectiveness—what goes on in a prospect's mind when she hears, or sees, his message. The unexpurgated report is sensational in that the weight of its facts and figures gives radio commercials a decided edge over newspaper ads in their power to:

- (1) Get attention
- (2) Inspire remembrance of the advertisement

(3) Inspire liking for the advertisement

really found on newspaper and radio impact

(4) Inspire preference for hearing the advertisement on the radio rather than seeing it in a newspaper

Lazarsfeld's interviewers found that the ability to create belief in the message was the same for both media. The reasons for this credibility among those in whom it was found differ most markedly according to education. This will be discussed later in this article.

The sixth yardstick measuring what the respondents thought and felt was the images inspired in the minds of the women when exposed to the test ads. The results, as seen by some researchers other than Lazarsfeld, look favorable to radio commercials. But the results definitely require further research before any final evaluation is possible.

Lazarsfeld's report. published last February under the copyright of Columbia University's Bureau of Applied Social Research, is a palladium mine of data for ad-managers seeking detailed information on difference in responses to a sales message as influenced by its medium. As the Lazarsfeld says on page 1, after referring to the necessity of coverage data: "For a completely considered decision, the advertisers needs to have another major question answered: Given a certain readership or audience. what is the 'impact' of the radio commercial as compared with the newspaper advertisement?" This article will document the claims cited above for hearing versus seeing, from the Lazarsfeld report. The nature of his findings obviously explains why the complete report has not been shown to advertisers, despite the BASR's written statement to SPONson that "Dr. Lazarsfeld would very much like to see our original report on the study receive a wider circulation."

The report was based on a community cross-section sample of 702 white housewives—each one the "woman of the house"—in a group of small communities in New Jersey (Orange, East Orange, West Orange. South Orange). They are sufficiently close to metropolitan centers so that suburban commuters as well as small-town residents are represented. Women on all socio-economic levels are appropriately represented, and the sample is said to be sufficiently controlled for age and education to be representative of all house-

Look at (Listen to)	Newspaper	Newspaper Radio	Look at (Listen to)	College		High School Graduation		Less Than H.S. Graduation	
Advertisements			Advertisements	Newspape	er Radio	Newspape	er Radio	Newspape	er Radio
Most	16%	30%	Most	18%	16%	13%	38%	18%	31%
Some	26	30							
Few	45	32	Some	24	32	31	30	21	31
None	12	7	Few or None	58	52	56	32	61	38
Don't Know	I	I	Total Percent	(100)	(100)	(100)	(100)	(100)	(100)
Total Percent	100	100					-	1	
Number of Respondents	(702)	(702)	Number of Respondents	(19	56)	(24	48)	(29	96)

wives in the communities studied. This article, in the interest of including more of the findings, will omit description of the standard techniques employed to reduce bias in obtaining reactions.

In order that products chosen for the study would be of equal interest to women on all income levels, they were restricted to frequently-purchased national brands, comprising foods, soaps, drugs, and cosmetics (Arrid deodorant, Bab-O cleanser, Blue Bonnett margarine, BC headache tablets, Chase & Sanborn coffee, Halo shampoo, Lyons toothpaste, Swansdown flour).

The study made no effort to determine the specific elements of what will lead to a sale, and at what cost. It is important, however, because it deals with thought and emotional responses known to be somehow involved in decisions to buy.

The superiority of radio over newspapers to command attention for their advertisements is decisively documented by the BASR study. The average unaided recall per person was .99 newspaper ads to 1.6 radio commercials. Eighty percent of the women were unable to recall spontaneously any product-advertising in the newspapers; 39% couldn't in the case of radio.

This trend is even more strikingly evident when the question is put about specific products. Then twice as many radio as newspaper advertisements were recalled. This is the breakdown by product groups: Total add remembered Newspaper Badio

otal ads remembered	Newspaper	Radio
Foods		1,073
Soaps	603	1.023
Drugs	377	782
Cosmetics	423	767
Average per person		5.2
W/h and there in the		1

Where these groups were concerned, 30% of the housewives recalled no

newspaper advertisements, while only 8% could not remember recently having heard a radio advertisement.

When the figures are tabulated according to time spent listening to the radio, the same trend is clearly seen. It is further corroborated by the housewives themselves in their answers to the question of what proportion of product advertising they pay attention to when they read a paper or listen to the radio (see charts accompanying this story). Lazarsfeld points out, "The women in our sample are able to recall twice as many radio commercials as newspaper advertisements. . . . The same two-to-one proportion prevails among those who say that they read (listen to) 'most' of the advertisements in either media."

The attention factor is further considered in the BASR study for its "quality," as distinguished from what is labelled as the "quantity" factor discussed above. The women were asked to evaluate the conditions under which they read or listened to an ad as "clearly favorable," "probably favorable," or "unfavorable" to paying close attention. Favorable conditions were "clearly favorable" if the housewife was not engaged in any other activity and was alone or with other persons quietly occupied.

It will be plain to any advertising manager with the slightest understanding of the listening habits of Mrs. America that relatively few housewives, even among the staunchest radio fans, listen under "favorable conditions." This study revealed only 18% remembering commercials under "favorable" conditions to 59% "seeing" ads without distractions. Fifty-

four percent of the women reported "unfavorable" listening conditions (as defined in the BASR study) to only 14% for distractions while looking at an ad.

Lazarsfeld observes of this: "No undue conclusion must be drawn from this bit of behavioristic information. Women have learned, apparently, to listen to radio even through distractions from the outside. On the other hand, they have learned to read without disturbances and yet not pay full attention to the reading matter." He goes on to say that no overall significant differences were found in the closeness of attention paid to ads in either medium.

In connection with the "quality" of attention given, the study calls attention to the question of "special interest" in the ads appearing in both media. "Special interest" means the nature of the attention given—whether the housewife was looking for a certain product, or whether it aroused her interest by its appeal. On "special interest," housewives said yes for newspaper ads 65% to 28% for radio commercials, and this held true on all educational and income levels.

In this connection, the opportunity to re-read or clip an ad for future rcference was stressed by the women who remembered doing so for a specific ad recalled. While this isn't possible for radio commercials, 30% of those mentioning commercials they recalled said they made notes on it. Seventyfive percent of the women who recalled seeing certain ads said they either re-read, clipped, or made notes on them.

(Continued on page 52)

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Prestige

Rule No. 1: Find your objective. and keep everlastingly at it

Programs

over-all

Will it self?

That's the marker that determines whether or not a program will be sponsored this season. The trouble is that the marker is being narrowed down and advertisers are forgetting entirely that prestige sells too. Prestige broadcasting won't deliver sales by simply being on the air. Except in musual instances, a program can only sell the trade name of its sponsor — and not even that if the creative copy isn't just right. When program and commercials are right. prestige does a job that can be done with no other advertising form.

In spite of the preachy Ford-company-line orations of apologist Cameron years ago. The Ford Sunday Evening Hour sold the Dearborn product. In spite of the scientifically esoteric talks of v. p. Kettering, the General Motors wartime sponsorship of the NBC Symphony did the exact job assigned to it by the GM brain trust. Both of these prestige-samples are excellent examples of program sponsorship that has nothing to do with productive advertising, although they produced in spite of themselves.

not necessarily in Hooperatings but in sales impact. In the case of General Motors, the NBC Symphony served to keep the GM banner flying even among listeners who weren't good music fans.

The most outstanding example of the selling effect of prestige programing is The Cavalcade of America, the long-term du Pont show. Not only has it been building acceptance for new products, as the Wilmington firm develops and introduces them, but it has done the most outstanding publicrelations job of all time. It has changed E. I. du Pont de Nemours from "the merchants of death" to a firm that has consumer acceptance for having raised the living standards of America through chemistry.

Cavalcade is no accident. It is likewise nothing about which the du Pont organization desires to talk. They'd like the thought to remain that what has happened is the result of the natural growth of a great corporation run in the best U.S. tradition. It's true that du Pont's growth is Americana at its best. It's also true that it has been made possible by the best public-opinion brains available. When the Cavalcade was first heard, it presented history in a manner that had no death-no war-no gun powder. The list of prohibitions ran several pages and drove the free-lance writers. who wanted to write for the program. slightly mad. Cavalcade has always paid its talent, writers as well as actors, over scale and therefore has been the objective of most of the top radio scribblers. It ran for years without a shot, without a death. The soundeffects man left his firearms in the storeroom.

Cavalcade never has been crassly commercial. It has seldom used a price tag. At one period a research study was conducted to establish the feasibility of having a middle commercial on the half-hour show. The study revealed, without the shadow of a doubt. that for Cavalcade a middle break for advertising copy cut down the prestige with which the sponsor was held by the audience. The study also revealed that the listeners liked the du Pont informative and well-produced commercials. They were "impressive" without being portentous, "big time" without being stuffed shirt ... prestige.

The program has seldom stated that du Pont has grown with America. It

sponsors the series dedicated to a dramatic presentation of tales of the growth of these United States is sufficient. This program, without any commercial copy, says, "du Pont is America. du Pont has grown as America has grown." The announcer may stress that du Pont is a great name in chemistry, but he doesn't have to stress that du Pont is a great name in America. He doesn't have to do it. even when a scandal involving a scion of the du Pont family is in the public prints.

Beautifully produced, using name stars apparently to enhance the production, not to pull greater audiences. Cavalcade is an excellent example of a successful prestige program - one that has tackled the greatest publicopinion-changing job a firm has ever had to do. and done it well. Most other du Pont advertising has been straight product advertising - for Duco. for Nylon, and for the host of other non-munition products. Cavalcade had to sell du Pont.

There is a television prestige program that's done the same thing, for Firestone Tire and Rubber. Calling it first Americana Quiz and later just Americana. Firestone built a literate. engaging visual half-hour, making history worth seeing and learning. Using high-school boys and girls (the latter telegenic though intelligent) and history questions with Ben Grauer as "teacher," Firestone has linked itself to America, has made itself, wherever Americana has been seen and heard, part of the growth of the nation. This has been vital for Firestone. Goodyear Tire and Rubber, with another prestige-type show, has made itself part of America's great Bible Belt. where millions of dollars of rubber doesn't have to. The fact that du Pont goods are sold yearly to rural Amer-

ica. Goodyear, by sponsoring The Greatest Story Ever Told-without a commercial on a broadcast-without a dealer commercial fore or aft, has made itself part of the America that hasn't drifted away from the Bible. It's no accident that The Greatest Story has done a great commercial job without a commercial. The program promotion, although just as circumspect as the program itself, has been tops. The news that Goodyear was making The Greatest Story possible was beautifully planted. The church took over where pressagentry stopped. It was a prestige program, the only commercial program on the air that didn't even mention the sponsor's products or how good the advertiser was.

It is evident that prestige programs have to be better planned, better written, and in most cases better produced, than a straight commercial presentation to be effective. When a 'good music" program is produced to appeal to listeners with keen musical appreciation it requires something more than an Al Goodman house orchestra to make dialers switch to the program. This is no reflection on the musicianship of Mr. Goodman, nor is it intended to reflect upon the network house orchestras which frequently include the same union members who play with the NBC and Philharmonic orchestras.

One such attempt was made by the Prudential Insurance Company on the Columbia Broadcasting System. The guests were opera stars at their top popularity, the orchestra directed by Al Goodman. The music programed was part classical, part ballad. Unfortunately it wasn't fish, flesh, or fowl. It wasn't great music, played or sung greatly. It was all very much like a Sunday afternoon social, but it didn't get down to the level of the families who have musicals in their homes nor did it climb to the level of Carnegie Hall or the Metropolitan Opera. Only the president of Pruden-

(Please turn to page 54)

du Pont's "Cavalcade" (NBC) has improved public opinion of biggest chemical maker
Goodyear's "Greatest Story," on ABC, gets

D disk repeat performances in Sunday schools

C Deems Taylor reviews music in an intermission of Esso Philharmonic Symphony show



Do you reach Rome and Warsaw, U.S.A.?

Foreign-language shows, tailored to nationality interests, build large

and loyal andiences

The foreign-language audience can't be reached with standard English - language broadcast techniques. It can't be reached with English programs. With tle, if anything, for public service. Adfew exceptions, the stations serving the U. S.'s foreign-born population have faithful though undeserved audiences. The station managers, for the most part. do not know what they are broadcasting, and don't care as long as the time is paid for and they have evidence that nothing subversive is being aired.

The foreign-language broadcasts, on a majority of the more than 200 stations broadcasting in one or more Eu-

ropean tongues, are run by "producers" for the stations-producers who work on a percentage basis, who are commercial-minded, and who care litvertising copy runs amazingly long, the entertainment is of the lowest quality -and still the foreign-language audiences listen and buy whatever their language-announcers tell them to buy.

This is as true for the Italian audience as it is for the Polish. Spanish. Yiddish, Ukrainian or the other 22 languages on the air, English excepted. Stations broadcasting in any of the 27 languages on the air do not have to



Contestants line up for Spanish-language amateur-hour auditions over Station WWRL, Woodside, New York



worry about the inroads of television. The great majority of the "language" audiences are composed of women and while the wage-earner of the family has to acquire a working knowledge of what is spoken in the 48 states, the women don't-and they not only can't write or read English but in an amazing percentage of cases they don't speak it, either.

This is one reason why foreign-language programing is for the most part daytime programing. At night when Papa Pole and Sister Slovak are home, they want to hear American programs. They have acquired, earning the family bread, an understanding and desire for things American. They want little or no part of the "old country." Out



HOUSEWIVES GO ON THE AIR AT POINT OF SALE IN AN ITALIAN-LANGUAGE INTERVIEW OVER WOV, NEW YORK

of respect for Mama. the children don't voice their opinions too often, but they listen to standard network and localstation fare.

This in no way detracts from the fact that the foreign-language market is a multi-million-dollar one—and one that can only be reached through foreign-language broadcasts. The mother of the family buys for the family. The mother. as stated before. seldom reads. writes, or understands English—and if she does. she dosn't let the family and her friends know too much that she does. Life is easier for her that way.

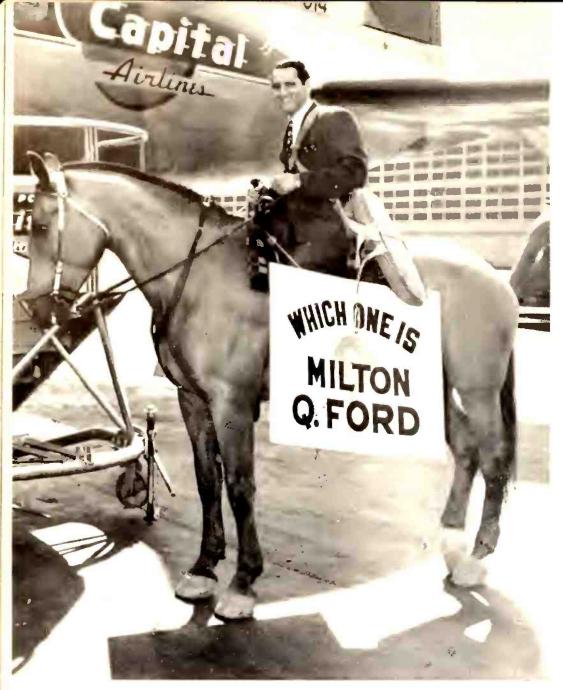
There are several stations that do think of their language-listeners as something besides time-sellers. These are outlets like WOV (Italian), WEVD (Yiddish), WHOM (Italian), all in New York, and a station or two in Chicago, and a scattered program here or there in Detroit. Los Angeles, Boston, Cleveland. and Scranton. The trend is growing both at small stations in big metropolitan markets, and at FM stations in all markets. to look to programing that isn't designed for "everybody."

In Detroit, labor station WDET had decided to cut out for itself the foreignlanguage listeners in that polygot (mostly Polish) market. It was programing not only for the foreign-language audience in the Motor City. but it was also doing it in a public-service way. The latter is perfectly normal for any operation that is supervised by Morris Novik, ex-WNYC (New York) and radio consultant to 1LGWU and UAW and a future major owner of WLIB when and if the Federal Communications Commission okays the sale of that New York station to a Novik syndicate.

WDET is FM only. and when WJLB returned to foreign-language programing, most of the foreign-language talent switched to the AM outlet. With mass migration went the Polish and other foreign listening groups of Detroit.

With WOV leading the way, some foreign-language broadcasters are trying to improve the job they're doing to really serve the American who "no

(Please turn to page 44)

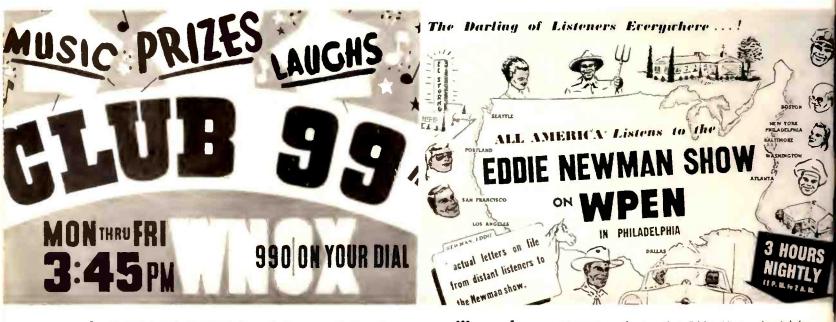


stunt promotion: When Milton Q. Ford moved to WWDC, Washington, he apparently arrived in a plane, on horseback. His coming was promoted in advance

Disk jockey

Although the programing techniques used by radio's disk jockeys throughout the country are alloost as varied as fingerprints, the methods employed to promote turntable shows to listeners have pretty much of a sameness. The limitless flexibility of conducting a platter program apparently doesn't extend to publicizing its existence, and most stations and their record twirlers are content to follow well-established patterns when it comes to promotional activities.

A majority of the nation's 2000 disk jockey, sticks mainly to newspaper ads. car and window cards, and the obvious tie-ins with retail record stores. Some platter spinners don't go in for even that much promotion of their shows. Lowell Blanchard, of WNOX, Knoxville. Tenn., is typical of wax whirlers who feel their programs need no promotion. Blanchard says of his Musical Clock. an early-morning. six-times-aweek melange of popular, Western, mood. and children's music, plus jokes and friendly chatter: "Our show has no need to buy an audience. The program is so well established that little



Car cards for "Club 99" of WNOX, Knoxville, Tenn., typify the effective use of printed media employed by many stations mailing piece of WPEN emphasizes that Eddie Newman's nightly show has built a wide and responsive audience air phenomenon

Many media are used but the show is its own best promotion

promotion is necessary; the program the more promotion-minded turntable is its own best publicity." twirlers, celebrated the event with an

Curiously enough, the opposite view of promotion is taken by another disk jockey on the same station. Tom More, who, as "Uncle Tom," presides over WNOX's Uncle Tom's Club 99, on numerous occasions addresses organizations wanting a "personality" speaker, and is the recipient of much local newspaper space. At one point, More became the object of a fight among listeners writing in to one newspaper's pet-boost-and-pet-peeve column, with WNOX publicizing it heavily as "The Battle of Uncle Tom's Crabbin'."

One of the most common titles for disk-jockey programs is the number on the dial where the particular station is heard, with the word "club" preceding or following the number. And the practice of such platter-program naming has a natural corollary in the issuing of "membership" in the "club" to its faithful listeners. The extent to which these membership lists can grow is indicated by the more than 25,000 constituents of Fred Robbins' 1280 Club on WOV, New York. When that figure was reached, Robbins, one of the more promotion-minded turntable twirlers, celebrated the event with an elaborate studio party for the young lady who was ceremoniously dubbed "Miss 25,000."

Membership in these mythical clubs is customarily marked by the issuance of a card — or in some cases, a pin to listeners who write in asking to join the "ciub." The appeal for teenagers in what they consider as a personal contact with their favorite disk jockey is, of course, obvious - and highly advantageous to the d.j. in acquiring a growing audience through the good will spread by the tangible evidence of "club membership." A few wax twirlers carry the personal touch even further. Bob Bacon, of Bacon for Breakfast on WBRE, Wilkes-Barre, Pa., during the football season issues pins to high-school kids, with the pins bearing the school's colors and name-and, of course, the name of Bacon's program.

Where a disk jockey's programing consists of popular music, jazz, the top tunes of the day, etc., his show is beamed mainly to young people. Those spinners with a desire to avoid the

ordinary and obvious promotional devices take advantage of the natural esteem in which they're held by teenagers via frequent appearances at schools, club groups, and other youngster activities. Bob Clayton, of WHDH's (Boston) Boston Ballroom, found that his many appearances at schools, teenage clubs, fraternities, and sororities (at the request of students and members) paid off with his being voted the most popular disk jockey in his territory by two leading high schools and a preparatory school. Clayton's ability to pull 8000 letters in a contest suggesting a name for an Erskine Hawkins record, and 5000 letters accepting the offer of a Frankie Laine key-ring, is more than partially due to his appearances at local theaters, ballrooms, night clubs, and charity affairs, as well as at teenage functions.

OF A 2 PART STORY

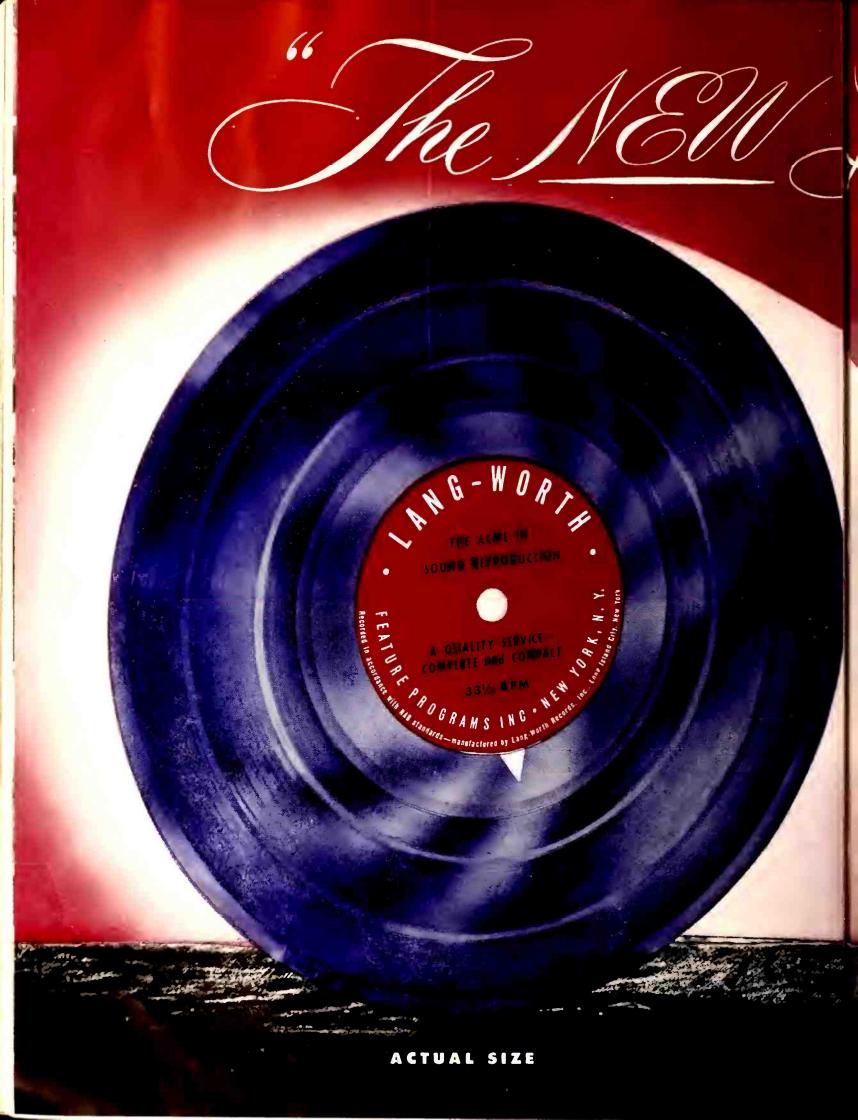
Although Hal Moore's *The Bugle Call*, on WCAU, Philadelphia, six times a week at 7:15-8:55 a.m., is geared for working people, preparing for work and having breakfast, the teenage audience is not ignored by this record spinner. Like Clayton, Moore (*Please turn to page 75*)



in person appearances are a sure-fire way to develop d. j. ratings. WCAU's Hal Moore puts on "Junior Canteen" in schools

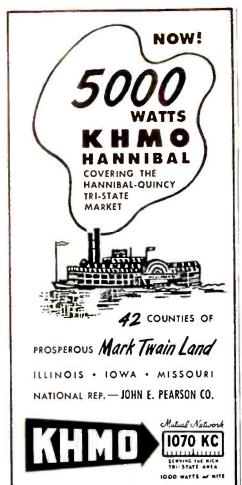


Clubs can reach big proportions. Fred Robbins of WOV, New York, congratulates the 25,000th member of his "1280 Club"



Lang - Worth Feature Programs, Inc. will be pleased to entertain your request for Full information and Audition Sample of "The NEW Lang-Worth Transcription" R. S. V. P. 113 W. 57th St., N. Y. C. 10

script





HOW TO WRITE YOUR OWN SUCCESS STORY

Whatever your product or service, give WAIR the opportunity to put your story before the people of this locality. WAIR listener confidence, built up over a period of years, assures profitable reaction, making good material for a SUCCESS STORY OF YOUR OWN.



RTS...SPONSOR REPORTS...

-continued from page 2-

Ascap again extends

TV music rights

On 31 August, ASCAP again extended, to 30 Sept., right of its members' music on TV, pending final agreement with TV industry on rates of compensation. Discussions have been going on for eight months.

Ford starts \$100,000 safety contest

Ford Motor has joined ranks of contest conductors, offering \$100,000 in prizes (through JWT) for endings, in 50 words or less, to statement, "All cars and trucks should be safety-checked periodically because. . ."

Frank Mullen becomes consultant to WPIX

Frank E. Mullen, former executive v.p. of NBC, and recently president of G. A. Richards stations in Detroit, Cleveland and Hollywood, has become consultant to WPIX, New York "Daily News" TV station.

Rhodes Pharmacal to make network debut on MBS

Rhodes Pharmacal Company, Cleveland, will use network radio for first time with sponsorship of Gabriel Heatter's newscasts over Mutual coast to coast, starting 20 Sept. Heatter also is sponsored, on different nights, by Noxzema and Kreml shampoo.

Emerson's profits and Motorola orders up

Emerson Radio & Phonograph reported net profit after taxes of \$2,256,718 for 39 weeks ended 30 July, compared with \$1,326,290 for same period year ago. Paul Galvin, Motorola president, said his company's orders for 1950 radio and TV models are 103% ahead of same period in 1948. Motorola is invading \$395 to \$895 TV-set market.

Birds Eye launches largest campaign

Birds Eye-Snider division of General Foods is starting largest campaign (through Y&R). Media include selective announcements on 99 AM radio and 27 TV stations, magazines, newspaper, and outdoor posters.

NAB will report

TV expenditures

NAB will release regularly expenditure figures on TV advertising based on Rorabaugh TV report. July figures will be issued in late September.

Tenth in a series explaining why SPONSOR is the best buy

spotlight on AYER and KUDNER reading habits

What goes on behind the scenes at broadcast-minded advertising agencies? How do they keep posted on their use of radio and television? Most any timebuyer or account executive will tell you that today he leans heavily on SPONSOR. For SPONSOR is a practical tool, a use-magazine, pinpointed to his special needs. Too, it's pinpointed to his client's needs. SPONSOR has the highest circulation among advertisers and agencies in the entire broadcast advertising publication field. Do you need more?

Three out of every four copies (8,000 guarantee) go to national and regional advertisers and their advertising agencies. An average of 101/2 paid subscriptions go to readers at each of the 20 top broadcast-billing advertising agencies.



N. W. AYER & SON Subscriptions to SPONSOR

•		
Home	4	Office
Executives Account Exec		Timebuyers Others
Radio Dir	1	

Some N. W. Ayer clients who subscribe

American Safety Razor, American Tel. & Tel., American Tobacco, Atlantic Refining, Can-non Mills, Chrysler Corp., Hills Bros., Int'l. Corr. Schools, Johnson & Johnson, Kellogg Company, National Dairy Products Corp.

KUDNER AGENCY Subscriptions to SPONSOR

Home	1	Office	5
Executives	1	Timebuyers	2
Account Exec	1	Media Dir	1
Radio Dir	1		

Some Kudner clients who subscribe

Admiral Corp., Benson & Hedges, Buick, General Motors Corp., Goodyear Tire & Rubber, Texas Company, U. S. Tobacco.

in SPONSOR

"I read SPONSOR regularly to keep up to date with the happenings in the radio and television field. I consider it an excellent medium for people who are interested in this phase of the advertising business."

DAN J. PYKETT, Media Director, Kudner

6



Mr. Sponsor asks...

"Just what is saturation advertising in broadcasting?"

Ernest Emerling

Director of advertising and publicity, Loew's Theatres, New York

12 midnight through 11:30 p.m. each and every day. Our "sales messengers"

must hit every segment of the station's

listening audience, inasmuch as our

commercials are injected via spot an-

nouncements or full programs ap-

would find themselves completely

drowned by our activities if they

should decide to use the same station.

unless they matched our buckshot

tactics. We have found that this domi-

nation of the market represented by

the station's listening audience is ex-

tremely successful, particularly in the

merchandising of the three major

products which we distribute-RCA

Victor Television. RCA Victor Rec-

ords. and Bendix Automatic Washers,

GERALD O. KAYE

Competitors with similar products

proximately every hour of the day.

The **Picked Panel** answers Mr. Emerling



Mr. Hurley

fers for each advertiser. For example, we have an account on WNEB that sells men's, women's, and children's clothing. He buys four quarter-hours per day and an announcement schedule across the board. His programs, all musical, and his announcements are staggered from early morning through the late evening and are all in well-rated periods. In addition, many of them are adjacent to highly-rated news and sports features. We believe that such a schedule reaches all this advertiser's prospects and for him constitutes a saturation campaign.

Saturation is the

point where an

advertiser's sales

message is being

heard by all his

prospects. Any-

thing beyond this

is waste circula-

tion. The satu-

ration point dif-

Contrasted with the foregoing, we have had for almost three years a limited announcement schedule from an automobile radiator repair shop. While it is true that all automobile owners in the area are potential customers of this shop, it is quite unlikely that more than a small percentage will have occasion to have radiator repair work done. His purpose in advertising is to remind prospects that his services are available. when needed. This consistent announcement schedule, even though limited. serves his purpose well. It does not constitute saturation in the popular sense, but certainly a more intensive schedule could well amount to waste circulation.

Obviously, all service-type accounts cannot be treated in the same manner. For example, eve-glasses and glass repairs are needed by enough people that an optician might well be sold a saturation schedule similar to that sold to our clothing account,

There are undoubtedly many accounts whose advertising would never reach the saturation point. A large department store, for example, has enough goods and services to sell that the only limit on its advertising could well be its budget. That's the type account we dream about.

> JOHN J. HURLEY General Manager WNEB, Worcester, Mass.



Mr. Kaye

turing a market through saturation. Our method is quite simple. We select the medium which we believe has the #1 position for our particular sales and merchandising effort and then "we throw the book at 'em."

For example, on WNEW (New York), we have puchased time from

A steady downpour of rain completely drenches every square inch of the area wherein it falls. This is analogous to our approach to radio broadcasting. We believe in completely cap-



V.p. in charge of sales Bruno-New York, Inc. Saturation, according to Webster, means complete penetration or impregnation. By the same token saturation advertising in broadcasting would mean com-

plete penetration

Mr. McDonald

of the market. This would not mean buying all commercial time on all radio stations in the market. Instead, it could be achieved in several ways.

For instance, take outdoor, What they call a "full showing" or "100% showing" does not mean that a client would buy all of their locations. It means that the showing would cover enough key locations so that most

everyone in the city. or market, would be available to one or more of the boards during the month.

I think this could easily apply to radio, but on a weekly basis. A few years ago, there was a client in one of the larger Southwestern cities who used the following plan effectively. He broadcast programs on every station in the market at the very same time, using three programs daily — in the morning, afternoon, and evening. This way, sometime or other throughout the week, he reached almost every listener in the market.

Other clients have done this on a smaller scale, buying announcements on every station in the market at the same time throughout the day.

To my way of thinking, one of the cleverest jobs of saturation advertising was done in San Antonio by Joske's. They bought several daily programs on every station in the city, and used an extensive spot announcement schedule. This advertising was well planned and reached at sometime during the week almost every person in that market.

On a smaller scale, saturation advertising can be done by clients who completely dominate one or more, yet not all stations in a given market.

Saturation advertising is difficult to discuss generally. Many things must be taken into consideration. The product itself is extremely important; its price, distribution, competition, whether a new product or an established one, and many other considerations. Ordinarily, under normal circumstances, I would say that when a product completely dominates radio in a given market, that would comprise saturation advertising in broadcasting.

> PATT McDonald General Manager WHHM, Memphis



Webster, in one of his abridged editions. defines "saturation" as that point where no more can be absorbed." Believe it or not, we know that even radio can reach that point

Mr. McGrath

through at least two avenues: either every potential buyer in the available audience has received at least one listener impression, or the commercial

(Please turn to page 50)

Watch the New WDSU

No Other New Orleans Station Offers Such Outstanding Radio and Television Shows at Such Economical Cost!

"SPOT THE STARS"

Vivacious Neoma Briant blends her own melodic songs into a clever quarter hour musical movie quiz which combines prizes with good merchandising. (Avoilable for Sponsorship)

"THE FLORAL TRAIL"

Joyce Smith (originally Betty Crocker's voice) presents a flawless 15 minutes of Southern garden information applicable to the New Orleans area. Mail pull— 150 letters per program. (Available for Sponsorship)







ROME, U. S. A.

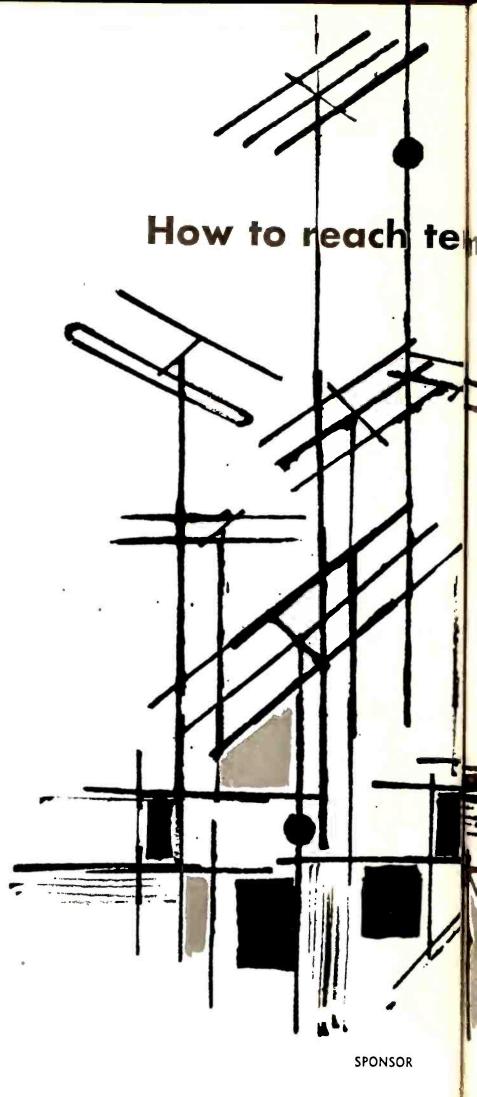
(Continued from page 35)

speaka da English." In 1940, one out of every ten individuals in the United States was foreign-born. Due to restricted immigration and the war, this percentage has dropped, but there are still over 13,000,000 foreign-born in the United States, and this does not include the enormous increase in Spanish-speaking Puerto Ricans and Mexicans.

Los Angeles is the second largest Mexican city in the world. Only Mexico City exceeds the City of the Angels in its Mexican population. New York is the biggest Puerto Rican city on the globe. Neither of these cities has an advertiser or a station management that is collecting upon this fact. Both Los Angeles and New York have stations with Spanish-language programs. In the latter city there isn't a real Caribbean broadcast in a carload. In Los Angeles most Spanish broadcasts are directed at Mexicans because they're virtually the only kind of Latin extant in the area. Virtually the entire Southwest is Mexican territoryexcept in sovereignty. Many small stations have nearly a 100% allegiance of the émigrés from south of the border.

In Los Angeles itself, the Spanishlanguage programing has been of a hit-or-miss type. It is in recognition of this fact that the labor stations KWIK (AM) and KFMV (FM) are planning program structures that will fill the needs of the area's great Mexican population. These stations are going to be prepared in a manner which will plainly indicate that Mexicans are people. With foreign-language listenership frequently reaching saturation in each market's that's even passably served. advertising on these programs is generally production at a very low cost per listener.

More radio sets are owned by Mexicans residing in the Los Angeles area today than are owned by residents of Mexico City. Surveys are being made by a number of organizations of Mexican listenership not only in the key Mexican city in the U. S., but also all through the Southwest. There was a time when Mexicans in this area might have been dismissed as okies. This isn't true any longer. The average income of a Spanish-speaking citizen of Los Angeles. according to a confidential survey made by the State of California. is only 8% lower than the in-



44

million eyes

Your commercial messages appearing on the eight major television stations represented by NBC Spot Sales may be seen by 5.527,800 people*... 70% of all U. S. televiewers.

Your product may be demonstrated in 1.535.500 living rooms... more demonstrations than a hundred salesmen making ten calls per day could cover in *five years*.

For the ultimate in advertising impact upon millions of potential customers, you'll find television stations represented by NBC Spot Sales the best buys in modern advertising.

ESTIMATED NO. OF VIEWERS IN AREA

WNBT	New York 2,592,000
WPTZ	Philadelphia 759,600
WNBQ	Chicago 612,000
KNBH	Hollywood 608,400
WBZ-TV	Boston 406,800
WNBK	Cleveland 244,100
WNBW	Washington 200,500
WRGB	Schenectady 104,400

Total 5,527,800*



SPOT SALES

New Yark • Chicaga • Cleveland • Hallywood San Francisca • Washington • Denver

*NBC Research Dept. Estimates—August, 1949

come of his opposite number in the native-born group.

What is perhaps more important to an advertiser considering the Mexican as a customer, Mexicans have no manana when it comes to spending what they earn. Like the Negro, the Mexican is, in his buying, luxury-minded. In the U.S., he wants the best he can buy. He's yet to be trained to save. The great upsurge in savings-bank deposits has not come from either the first - generation Spanish - Americans, Mexican-Americans, Puerto Ricans, or Italian-Americans. It hasn't come, either, from Americans of dark hues, but that's another story, for another issue of SPONSOR.

Because very few national advertisers use foreign-language broadcasts, the business goes to lesser brands. In WOV's pantry-inventory survey, conducted by Pulse of New York, the leading brands of canned tomatoes were:

Canned Tomatoes	
Leading Brands (in	
homes from 18 April-	Percent
15 May (949)	of Homes
Pastene	
Red Pack	12.3
Pope	11.8
Del Monte	
Vitelli	9.4
A & P brands	. в,я
Flotta	4 8
Violetta	4.3
La Perla	4.3
Contadino	
Del Gaizo	2,4

Canned tomatoes may not be a product used universally in American homes. In the WOV-surveyed Italian homes 92.8% had canned tomatoes. Del Monte shows up in fourth place because it does use Italian-language broadcast advertising.

The foreign-language market is not a young market. WOV's pantry-inventory of Italian homes showed that 81%of the housewives were over 30 and only 1.3% under 20. The day of the Italian child-bride has passed. Actually 47.7% were over 40.

The foreign-language market is not a market nationally reached by newspapers or magazines. That's because a healthy percentage of the women can't read their native-language newspaper, since they came to the United States after little or no schooling in then native countries.

Newspapers. on the other hand, do reach the men, in cities and their environs where the papers are published. The male of the species is proud to display his ability to read, as any survey of rapid-transit systems in areas with high foreign-populations will attest. They read the native-language newspapers, and they display them for

moller

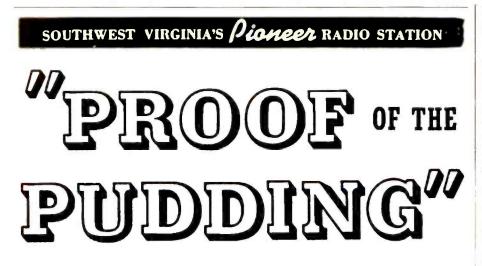
all to see. A woman reading a foreign- of it is tinged with a flavor that's surlanguage paper in a public conveyance is a rarity.

In addition to the fact that foreignborn women as a group are not, to say the least, avid readers, publication of foreign-language papers is restricted to big population areas. These papers try to reach vast sections of the L. S., but they're old-hat by the time they are delivered to outlying sections. The foreign-language population, except in New York, Chicago, and Detroit, can get its fresh news only via broadcasting. It does, although even today some

prising to most Americans who understand some other language besides their own.

The big foreign groups are located in nine areas, according to the 1940 U. S. Census. There have been, however, vast population shifts during the past decade. Some of these were brought about by the war and some of them just happened. The Mexican and Puerto Rican migrations were not warinspired, but the war accelerated them.

There are new shifts taking place quietly. While there are not a great



Because Local advertisers know that WDBJ excels in coverage, distribution and RESULTS in Roanoke and Southwestern Virginia*, 34 LOCAL accounts have maintained continuous advertising schedules from 5 to 15 years on WDBJ.

*Ask your Free & Peters Colonel for survey material.

WDBJ's potential audience is over a million people who can spend almost a billion dollars yearly.



number of DP's (displaced persons) coming into the United States, the number is bound to increase. These new foreign-born Americans are not being located in big metropolitan areas as their forebears were. They are, in many cases, farmers who are replacing the last generation's farmer's sons and daughters. They will require foreignlanguage broadcasts to convert their thinking to the American way. Most sociologists stress the fact that these DP's, despite the fact that they have had to flee from dictatorships, are not conditioned mentally to freedom and that every form of communication that reaches them has its effect upon their concept of democracy.

The social scientists, for the most part, feel that even more than publicservice programing, broadcast advertising will condition America's new immigrants. They reason that since most of the attacks upon the U.S. are based upon the claim that "big business" is fascist, what "big business" says and does on the air and in print is more important than what even the President of the nation has to say. This feeling is backed by the results of a recent survey by a great philanthropic foundation. The results of this survey of what can be done to "sell" democracy pointed out that what democracy does in daily living is more important than what it preaches.

New York State is still first in its foreign-boru population. While 1940 census figures gave it 2,853,530 foreign-born. current estimates, which will be confirmed by the 1950 census, give New York around 3,500,000.

The other leading states (in foreignborn populations) are, as of 1940:

State	Foreign-born
Pennsylvania	973.260
Illinois	969,373
California	870.893
Massachusetts	
New Jersey	695.810
Michigan	683.830
Ohio	519,266

Where America's foreign-born have come from is indicated in the same census:

Country	1940 Census figure
Italy	
Germany	
Russia	
Poland	993.479
England*	
Ireland*	572.031
Austria	479.906
Sweden	. 445.070
*listed only for comparise	on purposes
1	

The rest of the 11,109,620 foreignborn came from many sections of Europe. The non-European group was difficult to trace. The Puerto Ricans. Mexicans, Chinese, etc., were not an important factor ten years ago. They are today. (Please turn to page 50)

3 Beauties J the Deep South 7. ALBANIA PLANTATION, Jeanerette, La. Built in 1842 by Charles Grevemberg. Since 1910, Albania's 1,100 acres of sugar cane and this beautifully preserved mansion have been owned and maintained by the City of New Orleans.

2. RICE THRESHING near Kaplan, Louisiana. This rich, farm area leads the nation in rice production. High yields and wide crop diversification are



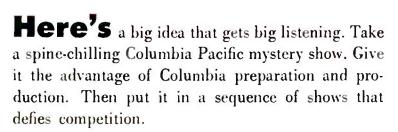
The greatest selling power in the South's greatest city 50,000 WATTS CLEAR CHANNEL CBS AFFILIATE other important reasons why WWL-land exceeds the national average in increased income, increased buying power, and general prosperity.

3. wwL'S COVERAGE OF THE DEEP SOUTH 50,000 watts—high-power, affording advertisers low-cost dominance of this new-rich market.

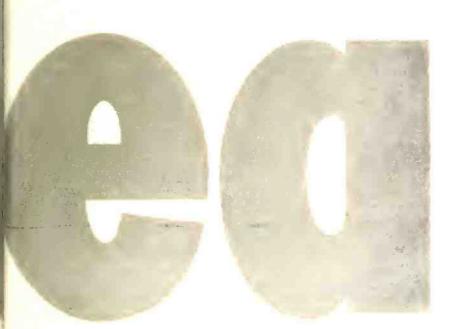


BMB Maps of WWL-coverage and other data available from the Katz Agency, Inc., our National Representatives.

What's the big



That's what we've done with *Jeff Regan* ... a new Columbia Pacific thriller with enough polish and punch to rate a place in Columbia's superlative Wednesday evening line-up.



Superlative? Yes! Dr. Christian, Groucho Marx, Bing Crosby, Burns & Allen and *Jeff Regan* are all on Columbia Pacific on Wednesday night.

A big show in big company is definitely a big idea.

What's in it for you? This ... Jeff Regan is for sale. This means that you can tell your sales story to one of the biggest audiences in radio ... the audience that listens to Columbia Pacific on Wednesday night.

There's a Big Idea for you. Call us, or Radio Sales.

Columbia Pacific - the idea network

ROME, U. S. A.

(Contined from page 46)

In 1940, New York had the leading foreign-born population from most countries in Europe. In very few cases are other states hosts to greater numbers than the Emipre State. Minnesota and Illinois had more Swedes, Minnesota also had more of Norway's children, the Czechoslovakians are strongest in Illinois and Pennsylvania. Michigan and Minnesota have many more Finns than New York.

The Jews have been always an important economic factor, although there hasn't been much attention paid to them on the air, except in New York. Even in 1937, there were roughly 5,000,000 men and women of Jewish origin in the United States. More recent figures (1943) place the Jewish population at 8,547,255, but there is some dispute about this figure, despite its authentication by the American Jewish Year Book. There have been a number of programs, over a number of stations in New York, presented for the Yiddish-speaking populace. Now it's generally conceded that WEVD is

the station that speaks their language.

The men on the production firingline are still largely of European extraction. They're making more money than at any other time in the history of the U. S. Most of America's national advertisers just don't know how to reach these nationals, don't use continuous campaigns to reach them. There are exceptions. There will be more—if the new Foreign Language Quality Network, a chain of stations connected by wax (transcriptions) is successful with its experiment with Italian and Polish programing.

The fact that Pulse of New York is going to report on a continuing basis the listening of New York's Italians, and may expand its study of listening by specific groups, is a step in the direction of making foreign-language air advertising something besides an casy way for stations to make money.

Mass advertising can and does ignore many very profitable markets. "Little" markets, like the 7,622,000 packages of macaroni and spaghetti products bought by New York's "big Italy" in four weeks, can make millions for advertisers who reach them. * * *



compilation of consumer market data between two covers in

CONSUMER MARKETS

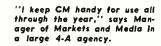
1949-1950 Edition

Bosed on the known needs of national advertisers and agencies far the latest reliable state, caunty, and city market facts and figures.

Provides a range of information you would ather-wise hove to gother ond argonize from 12 different sources.

sources. Reparts Only government and ather authoritative figures; 1948 estimates of population, fomilies, retoil sales, farm and Industrial octivity, effective buying Income, and ather impartant market indices prepared by Wolter P. Burn, notianally recognized morket statistician and consultant. Clear, easy-to-use mops for each state show all counties, all incorparated cities of \$,000 and aver, all cauntry seats, all daily newspaper and radia tawns with papulation and other data. Separate maps far 39 cities af aver 250,000 and their vicinities.

maps far vicinities,



All doto arganized for mast efficient use, alpha-betically stote by stote, caunty by county, in their respective states, city by city in their respective caunties, covering the whole U.S.A., the U.S. Passessians ond Territories, Conodo and the Philippines.

pines, Yau'll have ta see and use the 1949-1950 CON-SUMER MARKETS ta appreciate its great utility as a market research taal. It was mailed ta all SRDS subscribers with the September 1 issues of the Newspoper and Radio Sections. Additional capies \$5.00 arch \$5.00 each.

5.00 each. If you are not on SRDS subscriber, send for o copy af CONSUMER MARKETS taday. Use it for 10 doys free. Then, if you keep it, send us \$5.00.

A Section at Standard Rate & Data Service Walter E. Botthof, Publisher 333 North Michigan Avenue, Chicago 1, III. New York . San Francisco . Los Angeles

MR. SPONSOR ASKS

(Continued from page 43)

copy has been so repetitious, obnoxious, or ludicrous that the listener becomes a fatality through boredom.

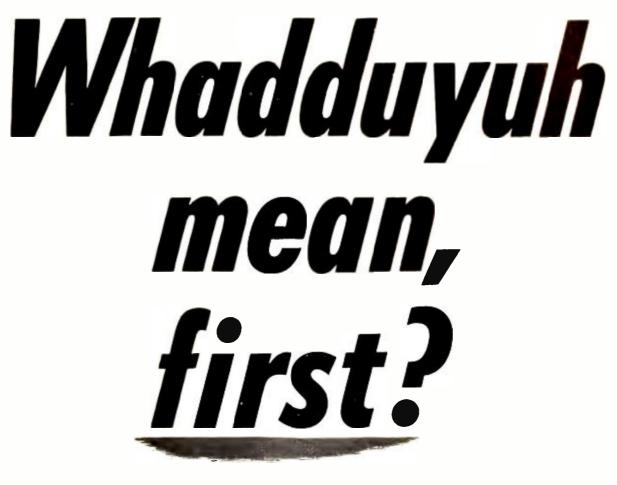
Considering the first avenue, there is no standard rule of thumb that effectively answers the question. What about the product? The peak of saturation of a commercial message for a product of appeal to both sexes and all ages is much further off than the peak of a product aiming at a specific age group or sex. For example, the saturation for a hair net is that point where the total number of messages will effectively reach the total number of women listeners in the market for such a product. It does not apply to programs beamed at male audiences or children. For the men, a similar situation would prevail if you were trying to sell cigars.

Concerning the second avenue, or copy slant, we have evidence of certain jingles used on individual stations 36 times a week in which a recent survey for the advertising agency showed that on the ratio of 12-to-1 the copy repeatedly heard was not obnoxious. Obviously, the repetitious content had not yet reached the point where the audience has become "saturated."

On the other hand, a television short run 36 times a week, so like watching the same movie over and over again, might become so unnecessarily boring that it might soon reach a peak listener interest and pass on to the area of damaging influence. Under such conditions, it is no longer economically feasible to continue to advertise the product or service, for if the listener becomes bored, or disinterested, or completely angry with the commercial. the results could be disastrous. To repeat. there is no standard rule on the question of saturation. It must resolve itself about the standard axioms of advertising: Is the product wanted? Is it priced right? Is it well distributed? To what group of consumers will it appeal? What is the ratio of price to sales cost, etc.?

The question is answered by analysis and experience, as are all other questions of advertising and marketing.

> WILLIAM B. MCGRATH Managing Director WIDII. Boston



It's a good question. A radio station can be first with all kinds of people:

It can be first with left-handed schoolteachers, or seven-foot motormen, or women having their hair done, or men with one foot on a brass rail.

So what?

So this: ask Mr. Hooper who's first in Baltimore—in the departments that count. Such as: WFBR: First in morning audience. WFBR: First in afternoon audience. And in the three-ring, all-star sweepstakes department—WFBR: FIRST IN TOTAL RATED PERIODS!* Plus: something no other Baltimore station can even approach a listener loyalty factor, represented by over 100,000 people who come to WFBR to see a broadcast every 365 days!

Private memo to timebuyers: Fall is just around the corner. In Baltimore, if you want to be first—you need



ABC BASIC NETWORK • 5000 WATTS IN BALTIMORE, MD. REPRESENTED NATIONALLY BY JOHN BLAIR & COMPANY 12 SEPTEMBER 1949 1

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i.



"This is the Columkia Broadcasting System''

Twenty-two years ago, (Sunday, September 18, 1927) WFBL and fifteen other pioneer radio stations broadcast for the first time these now familiar words.

Through twenty-two years, the Cohumbia Network and WFBL have pioneered radio's great advancement as a medium of entertainment, education and public service. This Fall, WFBL and CBS bring Central New York listeners the greatest lineup of talent ever presented by any radio network, assuring advertisers of better and bigger andiences.



SEEING VS LISTENING

(Continued from page 31)

This distinction in the nature of the attention paid ads in the two media is, of course, due partly to certain distinctions in the purpose of the ads and partly to the technical differences in the media. Despite the difference in the kind of attention given radio and newspaper ads, despite the difference in "favorable" conditions under which housewives are exposed to them, ads heard on the radio make a more lasting impression on most housewives than ads seen in newspapers.

The ability of more women to recall radio than newspaper advertising isn't the only evidence of the superior impact of air advertising. Fifty-three percent of the sample said they preferred to hear advertising on the air as against 37% who favored seeing it in print.

College educated women, however, preferred to see rather than hear advertising 50-39%. In fact, on the majority of questions housewifely reactions were strongly colored by preference for one or the other medium, and their preferences are much more influenced by education than anything else, according to this study.

The few instances in which newspaper ads seemed to produce greater impact than similar ads heard on the air mainly involved college educated

(Please turn to page 70)

GIVEAWAYS

(Continued from page 27)

go. in light of the FCC rulings, the value of such a change is open for question. For instance, the FCC ruled that a contestant, in order to claim a prize, must not have been "listening to or viewing the program in question." At first glance, this is just a matter of separating radio home reception and television reception. On the other hand, and this depends on the results of the court reviews of the FCC's actions sought so far by CBS and ABC, the word "viewing" is ambiguous. There is a good chance that it may eventually be interpreted as meaning

the very act of viewing the show from a seat in the studio, or standing on a stage. Only a handful of shows either are built around a giveaway gimmick for the home audience or have an "outside" giveaway added. At the same time, there is quite an extensive list (See "Class II" listings in illustrations) of programs that offer prizes. which the home audience hasn't a ghost of a chance of getting in on. to studio contestants only. Here the strength of giveaway is considerably less, even though, paradoxically, the actual monetary value of the prizes is often greater. The listener to this type of show (examples: Queen For A Day. Break the Bank) is not attracted primarily by a desire to make money. Those who want to get in on that aspect of the show account for the lengthy waiting lists for tickets to such broadcasts and/or telecasts. The "entertainment" for the listener or viewer to this type of show lies in the vicarious thrill of hearing or seeing someone who might be the listener dragging away a pile of merchandise or cash. Like the telephone giveaway shows, anything that comes between the audience and the giveaway (even though the members of the home audience have no way to participate in the winning) acts as an obstacle, and brings the curve of approval on minute-byminute reactions slumping down. This too is a near-pure giveaway show, although the strength of giveaway in the show is less, and there is considerably more freedom for stunts, gags. jokes. and other production techniques than in the telephonic shows.

There is a third class of show that offers prizes to the studio audience. The strength of giveaway in these shows is well below those of "Class II" shows, even though there are sometimes sizable "outside" giveaways. These shows are audience participation, usually with a name-star mc, which depend either on the fairly high I.Q. of the participants or on the stunts that participants are asked to do. for the basic appeal of the show.

In the case of, say. Take It Or Leave It, the usual prize that can be won is in answering the famous "\$64 question." Comedian Eddie Cantor, complete with a showman's vast repertoire of jokes and a staff of gag writers for special material, is the main attraction. The listener who regularly dials a "Class III" show is not looking for wealth, or even particularly concerned

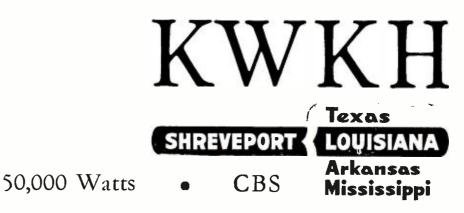


TERO or flop, success or failure—it's plain old-fashioned Know-How that usually makes the difference!

Take KWKH's Hoopers, for example. Our latest Share of Audience figures (Mar.-Apr., '49) show these results:

Mornings ...70% Better Than Next Station (B) (Mon. thru Fri.) Afternoons .. 7% Better Than Next Station (C) (Mon. thru Fri.) Evenings47% Better Than Next Station (B) (Sun. thru Sat.)

In addition, BMB figures and paid-attendance at "live" shows give further proof of KWKH's superiority in this rich Southern market. May we send you all the proof, today?

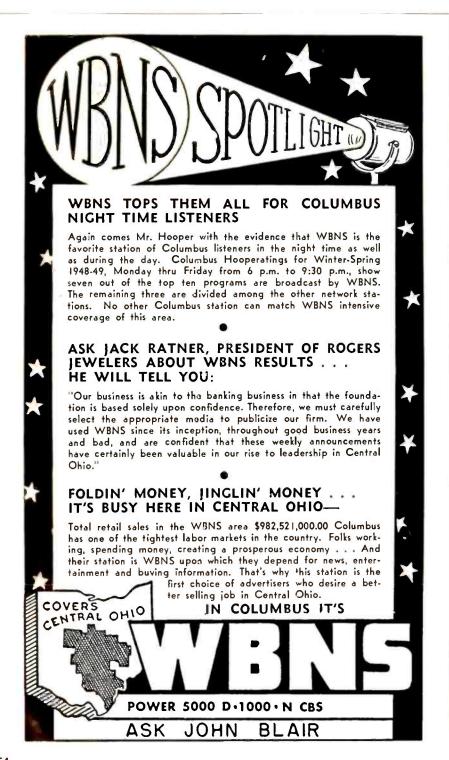


The Branham Company, Representatives Henry Clay, General Manager with hearing other people win it. Re- which a Ronson lighter, the sponsor's action tests show this to be true, and the "obstacle" for the listener in the program is, unlike Class 1 and Class H shows, the giveaway factor.

found at its mildest is in the few shows in radio and TV that fall into "Class IV." These are the shows in which the "game" or "quiz" is all-important, and the giveaway so minor that it is usually just an inducement to get people to submit material for the show itself. Only two sponsored shows in this category are on the network radio the shows in "Class I." or TV air now, Twenty Questions (in

product, is offered to listeners who send in a suitable subject) and Who Said That? (where people send in a pet quotation, complete with data on Where the strength of giveaway is author, etc., in the hopes that they will receive some small merchandise prize for stumping the panel of experts). Research done on these shows, plus the volume of mail that comes to them, indicates that listeners actually build a resentment against anything that interferes with the game being played, the diametric opposite of the reactions to

Thus it is that giveaway shows, on



close analysis, often turn out not to be "giveaway" shows pure-and-simple at all, despite the amount of prizes or cash that is being given away. Only a few depend upon the money angle, both in radio and TV, to get an audience. Most of them can eliminate the telephone jackpots and either revert to their older formats or move over to a class in which the strength of giveaway is lessened. or even eliminated.

Suppose, for example, that Stop The Music cut out the telephone giveaway and studio giveaways entirely, set up a "panel of experts" composed of Paul Whiteman, Jascha Heifetz, and Cole Porter . . . and had Bing Crosby as guest star. The questions would be tougher, the music portion of it probably better. It would, in one fell swoop, jump from "Class I" to "Class IV." From being paramount, the strength of giveaway would be almost eliminated, probably being reduced, like Twenty Questions, to prizes for musical questions sent in by listeners. If promoted well, it might even build an audience equal to the old one.

So far as the FCC is concerned, it would probably then be in the clear.

It would be a highly acceptable form of programing.

... and it would still be a giveaway.

PRESTIGE PROGRAMS

(Continued from page 33)

tial is supposed to have been happy about the whole thing. It was supposed to bring prestige to the Prudential name and prestige sales. The Prudeutial insurance agents screamed. They liked Prudential's simple, honest. commercial Jack Berch. They were disgusted with "prestige." They didn't know that what they were disgusted with wasn't prestige but routine programing dressed up in a velvet suit. It wasn't a prestige program that failed but a program that failed to have prestige.

That's the very reason so many socalled prestige programs land on their faces. It isn't prestige programs that go plop, but attempts at prestige productions that fail with dull thuds.

Heinz was sponsoring a sock audience program in Joe Palooka back in the early days of commercial programing on CBS. Mrs. Heinz happened to hear the program during one of her afternoon teas. The next week the (Please turn to page 56)

HOW FAR CAN JARO HESS GO?



He's gone too far already, say some. There's the station manager in North Carolina who wrote that he got so steamed up looking at the representation of the "Station Manager" that the print burst into flame. And the New York radio director who locked his copy of the "Account Executive" in his desk because one of the agency account big-wigs "was kind of sensitive." So it's wise to calculate the risk before decorating your office with these five provocative, radio-ribbing, Jaro Hess drawings. They're 12" x 15", reproduced on top-quality enamel stock, ideal for framing.

> Besides the Sponsor, there's the Timebuyer, the Station Manager, the Account Executive, the Radio Director. While our supply lasts the set is yours—free with your subscription to SPONSOR. Use the handy return card or write to SPONSOR, 40 W. 52 St., New York 19.

FREE, with your subscription to SPONSOR

(\$8.00 per year)

If you think the sponsor is out-of-thisworld, then wait 'til you see the four others. Jaro Hess caricatures are available only with your subscription to SPONSOR. Extra sets, available to subscribers, at \$4.00 each.

	"It's a good thing advertising men don't bruise easily because these Jaro Hess satires really rib the business."		"During each busy day I make it a point to look at them just once. They always bring a smile and relieve tension."
"I am 100% satisfied with your excellent caricature titled Sponsor never satisfied." The Toni Company Don P. Nathanson	Louis C. Pedlar, Jr. Cahn-Miller, Inc.	"The pictures by Jaro Hess are splendid and I'm delighted to have them." Niles Trammell NBC	Dick Gilbert KRUX

PRESTIGE PROGRAMS

(Continued from page 54)

program wasn't sponsored, despite Standard School of the Air and the plenty of proof that it was selling Standard Hour, a symphonic broad-Heinz cereals. It wasn't prestige cast. Both of these programs have enough for Mrs. II. A number of pro- been checked by Standard and have grams, including Women's Magazine proved themselves not only as ideal of the Air, have been tried by Heinz vehicles for keeping the Standard but no show has developed both the name in the forefront of the West selling impact and the prestige desired Coast's oil buyer, but also for deliverby the social Heinz. Heinz as a result ing direct sales without pressure. is not network radio-minded. It uses Junior grows up in California with the selective broadcast advertising, news- feeling that Standard is part of his papers and magazines. It isn't the fault state - and naturally expects to buy of prestige programing nor radio. Heinz never did develop a top drawer wheel of the family jalopy. prestige show-nor (with the exception of *Palooka*) a sock selling vehicle. There has been recently a great deal of publicity on the fact that Heinz this season is pouring a great portion of its advertising dollar into newspaper time and time again by firms feeling advertising. That's true, but Heinz is they lend histre to the name of the also spending real money in radio not in prestige network programs but sponsor a great orchestral unit and in selective announcements for indi- still not be thought of as great by vidual Heinz products. Heinz knows listeners. The John Hancock insurance that radio sells. It doesn't know that organization gained nothing from prestige radio can do a job, because sponsoring the Boston Symphony, exof internal politics and the fact that cept that the Board of Directors felt radio hasn't been too forward in estab- the program in keeping with John lishing the fact that it's a selling Hancoek tradition. The firm gained medium.

Good proof that prestige program- Rubber sponsorship of the Philhar-

WMT also rises in Morning Sun (IOWA)



Early birds, up with the chickens, get a lot more than worms in Morn-Sun. They get the chores done and by 5:30 a.m. they're able ing Sun. to tune in on WMT's Sunrise Hour.

ing can sell are the activities of the

Standard Oil Company of California.

For years it has sponsored both the

Standard when he gets behind the

good music is the basis of most pres-

tige programs. Symphonic groups like

Boston. Philharmonic. Philadelphia,

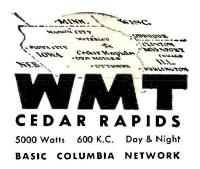
Detroit. and NBC have been sponsored

sponsor. The fact is that a firm may

neither stature nor sales. The U.S.

What is commonly referred to as

Programming to suit Morning Sun and hundreds of other Eastern Iowa communities is a specialty of WMT. Day and night, with exclusive CBS stars backing up strong local and regional features, WMT plays to regional features, WMT plays to its prosperous audience of workers on farms-and in Iowa's equally important industries. Rise and shine with WMT! The Katz man has full details and an alarm clock.



monic contributed very little to the sales of the organization nor did it make Keds any more important sport shoes, or U. S. automobile tires better off competitively. It did sell U. S. Rubber as a "great" corporation. On the other hand, the way that Standard Oil (New Jersey) utilized the same Philharmonic-Symphony Society this past season with promotions that brought two young people to New York each week for a "weekend with music." did a job for the SO organization. just as the two Standard programs on the coast have been doing a fine advertising job for years for the Pacific Coast SO.

What's true with all other forms of commercial programing on the air is true of prestige programing-it has to be promoted-it has to be especially geared to do the job which has been set for it.

Two more dissimilar programs than Milton Berle and the Metropolitan Opera broadcasts can hardly be imagined. Yet both are sponsored by the Texas Company, both sell Texaco gas and Marfax lubrication. Some sponsors might feel that the Metropolitan requires no promotion. Luckily Henry Souvaine, who produces the broadcast for Texas, knows that it has to be air-promoted and has turned the intermissions into delightfully productive miniature shows of their own.

There's only one Metropolitan. Opera. It needs very little work on the part of the announcer to establish that there's only one Texaco. Texas uses the Met for prestige, the Berle for mass. It'll be a long time before people forget that Tuesday, during 1948-1949, was known as Berle's day and that sponsor identification for Berle reached almost 100% upon a number of occasions. The sponsor identification on the Metropolitan is tops in its class too.

Leaving "good" music behind, there are only a few prestige-type programs that are worthy of being sponsored. Caralcade, as indicated previously, is one of these, as is The Greatest Story Ever Told.' Another, although not currently on the air, is The March of Time. Sponsored at various times by Time. Inc., and a number of other advertisers, it has continuously lent prestige to the sponsor and at the same time extended the influence of the Luce empire.

(Please turn to page 69)

Success STORY

Out of raw materials and labels in less than a month! That's what happened when Red Arrow Laboratories chose WFAA's "Early Birds" to introduce its new insect repellent to the Southwest. Moreover, sales of all Red Arrow products jumped beyond expectation, while sales outside WFAA's area were normal. Perfect proof of the effectiveness of "The Early Birds," radio's oldest breakfast-time variety show. This 45 minutes of fun every weekday morning has for nearly 20 years been the Southwest's most ambitious radio production ... its most consistent sales-getter. Quarter-hours available.



REPRESENTED NATIONALLY BY EDWARD PETRY and COMPANY

Looking for the leader?

Arlen

New York's highest-rated woman commentator is WCBS' CBS Margaret Sustained leadership: month after month. Margaret Arlen leads in her

highly competitive program calegory. Her yearly average Nielsen rating shows her decided leadership over all compettion, including the many husband-and-AVERAGE : HOUR RATINGS, JUNE '48-MAY '49

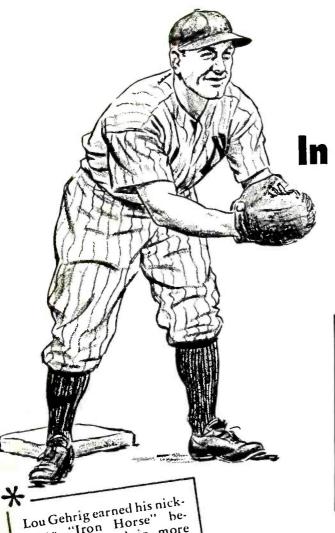
Margaret Arlen...3.1 Woman Commentator B...1.8 Man-Wife Team A. . 2.6 Man-Wife Team B., 2.3

Woman Commentator C...1.7 Man-wife Team C., 1.8 (All others below 1.5) Woman Commentator D....I.G Nielsen Radio Index - New York Station free Reports

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name "Iron Horse" because he played in more consecutive games than any

other major league player. Gehrig was on 1st base for

the N.Y. Yankees in every game from June 1, 1925 to

May 2, 1939–2,130 games in a row! The beloved Gehrig's record has never

Back in 1943 Rochester's first Hooperating reported the decided WHEC listener preference. WHEC's Hooperating leadership has never been topped since.

been topped since!

Lou Gehrig In Consecutive Games,-

WHEC **In Rochester**



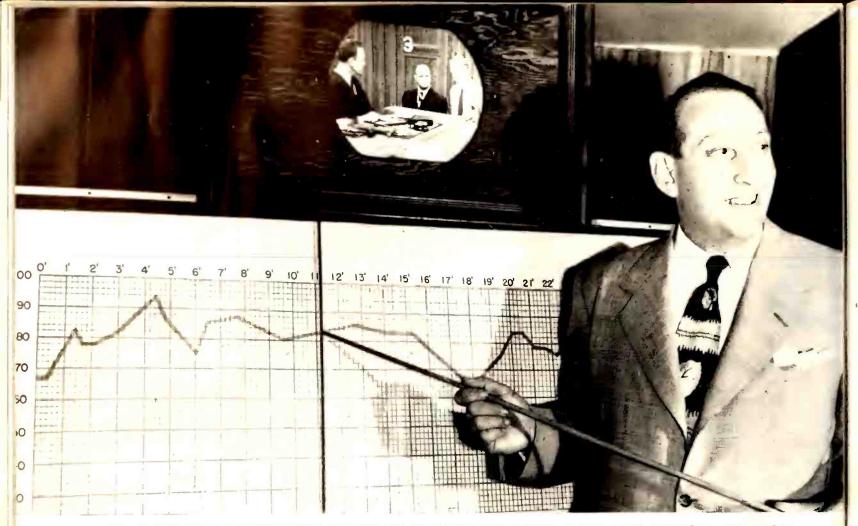
WHEC is Rochester's most-listened-to station and has been ever since Rochester has been Hooperated! Note WHEC's leadership morning, afternoon, evening:

MORNING 8:00-12:00 Noon Monday through Fri.	STATION WHEC 43.2	8 8 20.9	station C 7.3	station D 9.2	STATION E]].2	5.8
AFTERNOON 12:00-6:00 P.M. Monday through Fri.	37.8	26.6	9.2	11.4	11.1	3.3
EVENING 6:00-10:30 P.M. Sunday through Sat.	29.1	21.7 JUNE-JUI	9.0 Ly hoop	12.6 PER, 1949	13.2	Station Broad casts till Sunset Only
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Representatives: EVERETT-McKINNEY, Inc., New York, Chicago, HOMER GRIFFITH CO., Los Angeles, San Francisco



HORACE SCHWERIN DEMONSTRATES THE RISE AND FALL OF AUDIENCE REACTIONS AS "THE ROBE" IS TELECAST OVER NBC-TV

What makes a TV program tick?

Schwerin report reveals

minute-by-minute interest factors

Until recently it was possible for a television sponsor to start with a weak or worthless program idea, tinker with it in the dark, cancel after one or two 13week cycles, and still wonder what happened. And why.

Now it is possible to throw some light on why Mr. Sponsor often got so little viewing for his money—or what's more to the point, it's possible to tell a sponsor before he goes on the air a great deal about his chances of snaring a profitable share of viewers.

Nobody has all the answers. Some of the answers researchers can give have important exceptions that require more probing. But Horace Schwerin,

who pioneered qualitative radio research along with Lazersfeld, Stanton. and others from 1935 on, has completed eight months of preliminary testing on why lookers shun some programs and become married to others. His evidence indicates that several basic assumptions which have guided much television programing to date are seriously mistaken.

His pioneer research on success factors in video programing is nailing down some principles designed as yardsticks for measuring a program's chance for success. Schwerin is confident that systematic use of his TV research methods and discoveries will help advertisers turn more TV advertising dollars into sales and profits.

Perhaps of at least equal importance, Schwerin argues that the knowhow of his staff in measuring and evaluating viewer reaction to programs can (a) weed out bad ideas before they reach the air; (b) provide guidance data for creative people in keeping good programs good (well-liked) and building new ideas; (e) provide a eheck, as audiences change through growth, on whether current programing appeals to the desired segment; (d) provide a check on relative sales effectiveness of AM and TV broadcasting.

Quality—meaning program elements that make it liked—is much more important in television than in radio, says Schwerin. Video shows, he found, do not benefit or suffer markedly from the shows that immediately precede them. A well-established tenet of radio programing is that programs preceding and following popular shows gain tremendously by their place in the sequence. This is true even though a program is not in the same mood as the block in which it appears.

From the standpoint of selecting the most effective time spot for a program, Schwerin's proposition means that what's opposite a program has more bearing on the number of viewers a show can garner than its place in a sequence. This conclusion was suggested simply by a study of rating histories of programs in leading television cities. It emphasizes the important role of quality. The following examples illustrate the trend:

In one rating period, Make Mine Music, with a New York Pulse share of audience of 33.0. was followed by The Goldbergs with a 58.0. In another period, Camel News got a Pulse share of audience of 12.0. while Milton Berle racked up a share of 71.2. Fireside Theater, immediately following Berle, dropped to a share of 25.3. Berle consistently delivers 75% and over of the New York video-equipped homes, but he isn't the only example of the hopskip-and-jump dialing that a popular program will bring on.

On Sunday night. 13 February, Toast of the Town pulled 48% of the Hooper-covered TV homes. Philco Theater, one of the best (and most expensive) dramatic programs on the air, could get only 15.2%. A top-notch hockey attraction. New York Rangers vs. the Toronto Maple Leafs, could draw only 4.4% of the available homes. And hockey is one of the best attractions in New York.

On a typical night, NBC held only 24.2% of the 76.6% who viewed Berle. CBS' Cross Questions had 1.1% opposite Berle, but CBS grabbed the majority of Berle listeners in garnering 32.2% for We, the People, immediately following Berle.

The idea of "sequencing" (spotting a program so as to take advantage of a high-rating program) doesn't necessarily mean "mood programing," building a block of shows all of which sustain a similar mood. The entire field of mood programing in television awaits investigation until experiments (other than sports) provide data for analysis. It may be that important exceptions to current observations on the role of quality will be revealed.

Meanwhile, it seems worthy of note that the difference in types of shows used in the preceding illustrations has a parallel in Nielsen's finding that there are high radio carryovers between such shows as Stop The Music and Walter Winchell (81%); Amos 'n Andy and Sam Spade (60%), etc.

It did not, of course, require a re-

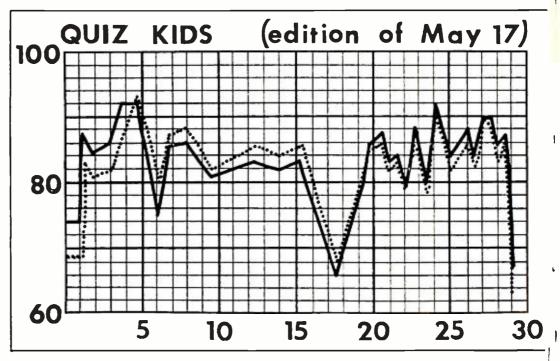
search corporation to observe the facts nestling in Pulse and Hooper records. As a matter of fact, the conclusions about the role of quality versus sequencing were founded on studies by James Cornell of Foote, Cone & Belding, Chicago. and the NBC research department, as well as by the Schwerin staff. NBC has also been active in the development of the Schwerin technique.

The special role of the Schwerin organization comes in the techniques de-

The "liking profile" of "Quiz Kids"



Little Melvin's antics were found to hold interest of the audience better than Joel's knowledge



Profile of home viewers in other cities (solid line) follows closely that of studio audiences



LOS ANGELES :--How close are television techniques to motion pictures? Ask Frank Woodruff, one of our directors, about it. He should know ..., he has directed 8 movies, as well as Lux Radio Theater. On our show, "Mystery Is My Hobby," he says the number of "cuts" and "inserts" is equal to first-class movie cutting. 75 to 80 cuts and 10 to 15 inserts in a half-hour.

"Mystery Is My Hobby" uses these techniques to perfect advantage. We think it's one of the best buys in television anywhere. Call us or Radio Sales.

THINGS pile up on us so fast that we were surprised to count 10 live cameras at KTTV. These are backed up by 3 film camera chains, a couple of 16 mm. projectors, 3 slide projectors and a balopticon.

KTTV's two new studios. 15 by 75 each (one with 300 audience seats)'s will be in use by the time you read this. These, plus our original 40 by 10 studio and permanent kitchen set, give a flexible staging space for any type show. And we do have a variety,

"VARIETY" looked over the field in its Showmanagement issue

West Coast TV station, at that). Talked about our "firsts." like the Rose Bowl. Jack Benny, Edgar Bergen, "Pantomime Quiz." and Pasadena Playhouse. Thanks, Variety.

We're regularly scheduling other live, bright shows, too. Ask Radio Sales..., they know,



veloped for isolating, evaluating, and setting up standards for the elements that make a program liked. One of the graphs accompanying this story illustrates the correlation found between Schwerin "liking scores" and program ratings. This kind of close correlation has been established in tests made of seven different types and examples of programs, selected at random. (A subsequent article will present some of the detailed findings on the seven types.)

Sponsors and prospects, in the race to learn all they can about the characteristics of viewers and non-viewers, have grasped at every scrap of information and interpretation that seemed to offer explanations useful in planning for television. Lack of detailed testing under controlled conditions has fostered a number of mistakes. These erroneous concepts, according to quite a few advertisers, have caused them to postpone planning for television.

Some striking differences between set-owners and non-owners, in their program likes and dislikes (obtained by various survey organizations) led to confused estimates of their characteristics. Cornell's study indicated that the differences in reaction to programs observed between owners and non-owners of television sets seem to be adequately explained by their combined economie and educational status. Analvsis of the reactions of matched audiences (same proportions of men and women, income and educational levels. etc.) in which the only significant difference was the factor of owning or not owning a television set suggested a conclusion that could be tested.

Numerous analyses showed a strong positive correlation between greater approval of programs and relatively low educational and social status. Persons in the lower socio-economic brackets. investigation showed, had owned their sets for a shorter time, or at the time of the tests had not bought a television set, because of financial limitations. Tests all tended to show that the "socio-economie" status was the most important factor in differences of liking for the same shows by matched audiences of owners and non-owners of sets. The more sophisticated the tastes of the viewer, the less his relative approval of a program. (This is also true of radio.) Therefore, the conclusion runs, the place of the person in the socio-economie bracket is the most important influence in both the length

of time he has owned a set and in the degree of his approval for a program.

The size of the screen apparently makes no difference in a person's enjoyment of shows. Tests with audiences matched with the exception of size of the screens of their television sets show similar likes and dislikes in minute-by-minute listening to the same programs. This means, also, that the "novelty" factor is not important in one's liking a show.

Finally, the number of viewers per set doesn't appreciably affect individual reactions. Again the socio-economic factor seems to explain observable differences. Among all viewers at the present time the higher proportion of instances of multiple viewing per set involve people who have had sets six months or longer.

Specific factors of liking for each individual program must be interpreted against the background of the overall factor of socio-economic brackets which compose any audience. One instance of a popular nighttime variety show will illustrate the spread in liking scores by education and income groups. Grade school graduates gave the show a score of 81 to 65 for college graduates. The C, or lowest income group in the same audience, scored the same show 71, while the A. or highest income group. scored it 64. This kind of spread is roughly the same as found in radio. The range of typical scores varies with the type of show.

Although a fuller report on specific findings for various program types will be available for the second part of this article on what qualitative research offers to present and future television sponsors, some indications can be given here of what it can mean in boosting liking for a show.

Tests of Quiz Kids (sponsored by Miles Laboratories) proved some of the features best liked in radio were least liked on television. For instance. Joel Kupperman, long a prime favorite with radio followers, rapidly lost favor. The viewers didn't like his crowding the spotlight, his aggressively waving hand. On radio this wasn't a factor. Little Melvin, a youngster who never was able to answer a question correctly (he's only 5 years old), was actually the high point of the television show because of his videogenic personality. Viewers loved him, thought he was "cute." They overwhelmingly approved of his presence on the show.

In television Ouiz Kids a scene with little Melvin ran six minutes and kept high interest. This scene couldn't have happened on radio without a sharp drop in interest. In this case, recommendations were pretty obvious and met no resistance from the client or the program people. In other cases. the reasons for dislike are less obvious. Then it's a diplomatic battle to sell the recommended changes. Television program people are no less stubborn in their belief than radio or other creative people that they are, somehow, superior to "non-creative research" and should not, therefore. be bound by its findings. In television, however, because there were and are few "experts," resistance to researchinspired program recommendations is somewhat less than in radio. But it's there.

An educational, human interest drama with scenes of conflict and of narration to interpret thoughts got decided reactions of dislike for the narration. Where conflict was used to carry the point, liking shot up to its highest point. The producer will revise the treatment of the material to cut down greatly on narration, increase scenes utilizing conflict to project the ideas. Lest this be considered elementary, Schwerin analysts (who haven't learned in three years of testing over 1200 programs not to be surprised) were amazed to discover in one program the apparently static discussion period was much better liked than the scenes involving external conflict.

Schwerin refuses to be stampeded into making generalizations about program types. He insists on putting every show through the mill before he makes a pronouncement on what's right—or wrong—with it. from listener reactions. This is in line with his view that qualitative research is neither the first nor the last word in making or breaking a program. He will, however, insist that as a tool properly used by competent creative people, it can help do things for a show that can seldom, if ever, be accomplished without its aid.

In working out a valid method for TV qualitative research, Schwerin experimented with 36 different combinations, such as home versus studio, large versus small audiences, kinescope versus live, mechanical versus pencil and paper, etc. Results compared "almost

identically." hc reports. The important thing is to match audiences correctly. Continuous cross checks will be made with the various means of testing to insure uniformity of results.

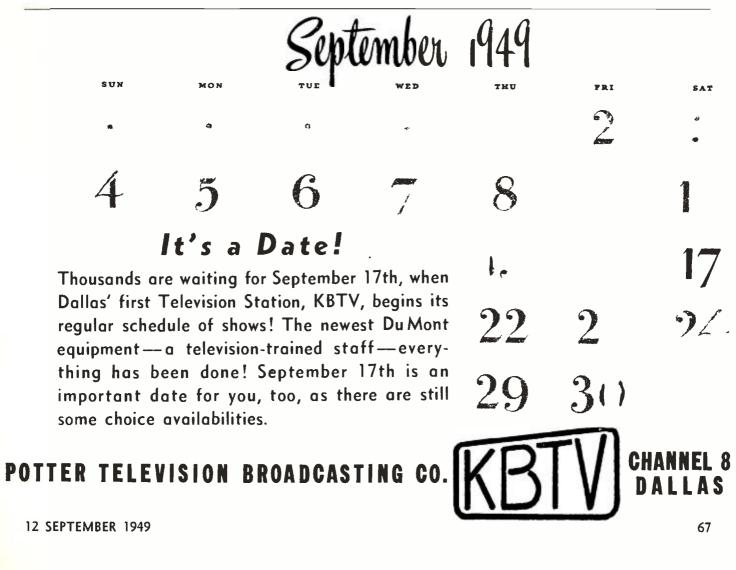
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Schwerin sees his system, developed over 13 years of qualitative research experience, as enabling advertisers to make pre-audition tests of program ideas and formats, thus eliminating costly experimentation. He sees the facts that can be uncovered by his methods as manna to the sponsor fighting to build listenership by improving his program as rapidly as possible.

"Good programs," he says, "will determine the speed with which new viewers are added to the television audiences. Now is the time for advertisers to gain TV know-how."

If listeners are the ultimate judges of what they will view. that should make Schwerin and others who are developing new TV research techniques the high priests of reaction—emotional, that is.

Without cramping creative style, such qualitative research would help writers and directors to maintain a higher level of audience liking for their offerings. $\star \star \star$



BEER

SPONSOR: Acme Beer AGENCY: Brisacher, Wheeler CAPSULE CASE IIISTORY: Acme used a five-minute spot consisting of major league scores and a brief history of all sports. A contest was held on the fourth telecast, wherein viewers answered by post-card a complex riddle calling for a comparatively difficult answer. Winners were to receive \$1. 161 entries were received during the next day-and-a-half, which result might not be impressive compared to other contest returns. Response was gratifying to Acme, however, because of the small prize and difficult riddle.

WJZ-TV, New York

PROGRAM: "Acme Sports Den"



AIR GUN

SPONSOR: Longren Aircraft AGENCY: Arc Advertising CAPSULE CASE IIISTORY: Longren Aircraft bought a participating spot on Playtime, a giveaway program for children on Los Angeles' KTTV. An offer was made during the spot to sell the "Flash Gordon Air Gun" via telephone orders. The gun was priced at \$2, the same price tag affixed to the toy in retail and department stores. The result of this single announcement was 134 of the toy air guns sold within a few days after the Longren participation took place. Sponsor found the return well worth the cost of the announcement.

KTTV, Los Angeles

PROGRAM: "Playtime"

PETROLEUM PRODUCTS

SPONSOR: The Texas Company "AGENCY: Kudner CAPSULE CASE HISTORY: Don Stewart, advertising manager for Texaco, about to start the second year of Texaco Star Theatre (Milton Berle) on NBC-TV, stated recently: "We consider our money well spent for the show because it has done so much to generate dealer enthusiasm and promote the sale of our products. Our sponsor identification, averaging 93% for a full year, indicates the powerful impression this program is making on viewers. We feel that this impact is resulting in increased sales and goodwill for the Texas Company." NBC-TV PROGRAM: "Texaco Star Theatre"

HOUSEHOLD ITEMS

SPONSOR: Otto L. Kuehn Co. AGENCY: Placed direct CAPSULE CASE HISTORY: A small "whisk-off" whiskbroom was offered to viewers of the afternoon What's New in the Kitchen program on WTMJ-TV. Only one announcement was made of this offer during this program which is presented between 4 and 4:30 p.m. The single mention resulted in 1735 requests by mail. This return so amply demonstrated to Kuehn, sponsor of the announcement, the impact of television advertising that the firm will in all probability use the medium this fall on a definite schedule.

WTMJ-TV, Milwaukee PROGRAM: What's New in the Kitchen

BEVERAGES

SPONSOR: Gettelman Brewing Co. AGENCY: Scott, Inc. CAPSULE CASE HISTORY: During two wrestling shows sponsored by Gettelman on WTMJ-TV, announcement was made of beer coolers to be used for picnics and outings. These insulated containers for carrying cold beer in bottles and cans were being offered for \$3.95 each, and the announcements resulted in 650 sales. Only a few beer depots had ordered any of the coolers before the advertisement on TV, and the demand was so heavy that many of the containers had to be sold in the lobby of the brewery.

WTMJ-TV, Milwaukee

PROGRAM: Wrestling matches

GEIGER COUNTERS

SPONSOR: Troup Engineering Co. AGENCY: Placed direct CAPSULE CASE IIISTORY: On one participation on Stu Wilson's mid-afternoon program, Are Ya Lookin'?, on KF1-TV, Troup Engineering sold four Geiger counters retailing at \$54.50 apiece. Geiger counters are used for "sniffing out" uranium deposits for which the government will pay \$10,000 if the uranium is in commercial quantities. KF1-TV, with justifiable pride, points to this advertising as proof that daytime television in Los Angeles can sell anything. if it can sell such an unusual product as this.

KFI-TV, Los Angeles

PROGRAM: "Are Ya Lookin'?"

DINNER SETS

SPONSOR: Ludwig-Baumann AGENCY: Placed direct CAPSULE CASE IIISTORY: During June, Ludwig-Baumann, New York household and furniture store, bought time on Kathi Norris' Your Television Shopper (Monday-Friday, 11-12 a.m.) to offer a complete dinner ensemble (china and plated silver) for \$19.95. No other promotion was used, and the store accepted mail and telephone orders from viewers. Within five minutes after the participation, L-B received six orders, amounting to \$119.70 in sales. Orders continued to come in. making the campaign completely self-liquidating.

WABD, New York PROGRAM: "Your Television Shopper"

PRESTIGE PROGRAMS

(Continued from page 56)

same type of job on the visual air tive with Dwight Eisenhower's Crusade in Europe. The film is a good documentary but it doesn't have the mass appeal of the March of Time. Both ABC and the Luce organization tried their best to sell Ike's outstanding tale, but finally the publishing firm itself had to sponsor it.

Prestige on the visual air is a great question mark. Firestone's Americana is unquestionably prestige, as were the few telecasts of Toscanini directing the NBC Symphony, and the dramatic presentations of great plays like Julius Caesar and Romeo and Juliet. Forums are generally respected as prestige but the history of the visual sponsorship of legitimate forums (not gag scannings like Leave It to the Girls) has not been outstanding. Some, like Meet the Press, Town Meeting of the Air. and In the First Person, have had sponsorship for a while bankroll.

but the sponsors haven't discovered how to collect upon TV prestige.

Even station-break commercials can Time and Life have tried to do the have prestige and sell. The informawhat-to-do commercials on WNEW and the road information for drivers on the same station (and WOR) are ideal examples of service commercials that lend prestige. This station's anti-discrimination and United Nations' jingles are additional proof that no matter the time period or the technique, it's possible to find a broadcast advertising formula that will lend prestige to firm name and product.

> Prestige is a state of mind. it has nothing to do with the money budgeted, the advertising job to be done, or even the medium to be used. It's true, however, that it's easier to land on your face using a pseudo prestige airing than it is using any other broadcast form, Firestone. Cities Service, du Pont, Texas, and Standard Oil are a few who have succeeded with prestige.

Corwin, however, is still to find a



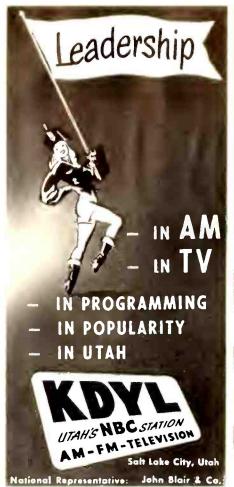
Baltimore Television means WMAR-TV

As Maryland's pioneer television station. WMAR-TV consistently covers an area from Washington, P. C. to Wilmington, Delaware, and from Pennsylvania to the Potomac River.

WMAR-TV is the television station of the Sunpapers of Baltimore. It is on Channel Two, and carries the programs of the CBS network to televiewers in the entire Chesapeake basin area.

WMAR-TV's coverage of political campaigns, sports and special events -civic, patriotic, and cultural—is unequaled in this rich, productive area.

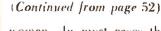




SPOT RADIO

sells the millions that buy ASK YOUR JOHN BLAIR MAN JOHN Offices in: Chicago, New York E COMPANY

Oetroit, St. Louis, Los Angeles San Francisco



SEEING VS. LISTENING

women. In most cases the trend was reversed in favor of radio advertising with high school and lesser educated housewives. Census data of 1940 indicated that 83% of American women have less than "some college" education. The level has risen since then, But the BASR sample was of a higher educational level than the 1940 census report because older women who did no actual household purchasing were excluded, along with colored women (in the interest of a homogeneous) sample).

In attempting to examine other significant ways in which newspaper and radio advertising affects the thinking and feeling of women respondents, Lazarsfeld tested the power of ads in both media to call up associated images, and also tried to evaluate the vividness of the images thus stimulated.

The vividness, or intensity. of ideas, thoughts, and images called up was about the same for both media. Seeing the ad. however. stimulated a tered their attention on content. Those greater number and variety of images. It is possible that this could actually be a disadvantage by scattering the intensity of reaction among a diversity of images. Larazsfeld suggests in his report that the power of newspaper ads to stimulate more thoughts and images is a "qualitative" advantage. Just what effect this might have on influencing women to buy is obviously an open question until further research provides an answer.

note in this connection that the greater long known this. diversity of images inspired by seeing rather than hearing an ad does not presentation methods by the women provide the impact to make newspaper of the sample goes down as education ads as easily recalled as radio com- increases (this is most marked past mercials. Here of course, the greater the high school level). It goes up as repetition in commercials is an important factor. The study offers no evidence that the image-producing factor of newspaper ads is equal in buying importance to radio's power to deliver which has been most severely critia greater quality of attention.

In fact, when questioned about liking or disliking the advertising in different reasons for their belief in the each medium even those women who advertising heard via both media. acfavored newspaper advertising dis- cording to their educational level. The played what Lazarsfeld termed "emo- less the education, the more important tional neutrality." In contrast, he calls the qualities of warmth, sincerity, attention to the "extreme emotional friendliness, etc. are in obtaining reaction" to radio commercials among credibility for the sales message. But women on all educational levels. This

obviously accounts in a large measure for radio's power to move listeners to greater extremes of like or dislike.

This point is of especial interest to sponsors and prospective sponsors, because on the one hand a disliked commercial may be revised toward a "liking" reaction; on the other hand a mere "dislike" reaction has not been proved necessarily bad for sales (as note LSMFT, etc., to mention the most famous example. There are others.). Much is involved on this point with the Lazarsfeld study did not concern itself. Various important breakdowns on most of the points reviewed in this article (such as by education socio-economic status, and others) appear in the original study. They are invaluable to the advertiser who wants detailed information in planning specific appeals to his markets,

There was a vital distinction in the reasons given for favoring one medium over the other. Those who preferred radio most often mentioned the manner of presentation as the most pleasing or impressive factor; those who preferred newspapers most often cenwho disliked radio also mentioned presentation factors as the main reason.

Since radio commercials, for the whole sample, got more attention, better recall, better liking, greater preference (compared to printed ads), the manner of presentation clearly rates as a major factor in radio's impact. It is responsible in the main for getting a sales message into the thoughts of more women - and making it stick Nevertheless, it is interesting to there. Experienced radio people have

> The ratio of liking for radio and its education decreases (most marked below the college level). While this is no "discovery." it does highlight the importance of that factor in radio cized-its presentation techniques.

The housewives interviewed offered

(Please turn to page 72)

of 1

Bece





SUPERIORITY COMPLEX

My husband, advertising manager of the Ding-Bat Company, used to be a nice fellow with just enough of an inferiority complex to make him easy to live with. Since he picked KXOK, sales have gone up so fast my husband thinks he's the smartest advertising manager in town. Now he has a superiority complex and he's positively obnoxious.

Unhappy Wife

Dear Unhappy Wife:

Maybe KXOK should have the superiority complex instead of your husband. During March, 1949, KXOK was within share of audience striking distance of first place in St. Louis. Briefly, this means KXOK delivers more Hooper audience per dollar than any other St. Louis network station. No wonder Ding-Bat products are going to town. When your husband checks KXOK's low-cost-per-Hooper point, KXOK's wide coverage, and KXOK's low-in-St. Louis rates, he'll be even cockier!

5.000 Watts

KXOK, St. Louis

Basic ABC

630 on the dial A "John Blair" station





SEEING VS. LISTENING

(Continued from page 70)

the degree of credibility was about the same on all levels. (No integrated commercials were tested. An effort was made to compare ads of similar production values according to the standards developed by each medium.)

Which medium did women represented by the Lazarsfeld sample choose as the one in which they liked to get their product information? College women said they preferred newspapers by a margin of 11%. But women as a whole choose radio over newspapers 53-37%.

The A.N.A.N., for whom Lazarsfeld made the study reported on here, told SPONSOR it will publish shortly a booklet based on Lazarsfeld's original study. It will have the noted researcher's okay if the numerous corrections he made in the proofs are incorporated, according to a BASR official. It is reported that when the A.N.A.N. is legally dissolved next December, the BASR and other studies will become property of the Bureau of Advertising of the American Newspaper Publisher's Association.

They will keep on file for the benefit of advertisers these additional revelations from the women of the Oranges:

For learning about a product, they prefer radio 54-37%.

For ease of remembering an ad, Orange housewives choose radio over newspapers 60-32%. This holds true on all educational levels.

The trend of these facts about the impact of broadcast advertising can not be new to Dr. Lazarsfeld, who is justly famous in the field of communications research, including radio. They may be startling to many national and other advertisers who are asking themselves: Can radio improve the effect of my sales messages on my customers and prospects?

FATIMA

(Continued from page 29)

ters to Liggett & Myers. What, they wanted to know, was the big idea?

L&M reasoned. rightly enough, that the small percentage of the country's smokers who preferred the Fatima blend might not amount to a row of beans saleswise, but they were an extremely brand-loyal group. Rather than lose this segment of the smoking public, L&M decided to continue the brand. However, Fatima was still strictly on its own so far as any promotional push was concerned.

This situation continued up through the late 1920's, the 1930's, and into the 1940's. Several major changes in the tobacco industry were, at the same time, taking place . . . changes that were to affect Fatima and Liggett & Myers' attitude toward it. In the late 1930's, there appeared a new cigarette type on the market. This was the extra-long cigarette now known as "king-size." There were several offbrands that came in first, and when they began to attract a growing number of smokers, the American Cigarette & Cigar Company (a subsidiary of American Tobacco) brought out a king-size cigarette in a bright red package and called it Pall Mall, after the famous swank thoroughfare in London.

It cost a cool \$1,500,000 to get the product started. Spending of this sort aroused the industry, and when Pall Mall had climbed to fifth or sixth place in brand-preference surveys by 1948, and king-size cigarettes had garnered something over 15% of the cigarette market, the leading tobacco manufacturers felt it was time they got into the act, too.

A lot of high-powered research, planning, product-testing, and testcampaigning began on new king-size brands. P. Lorillard introduced Embassy cigarettes, largely by selective radio saturation campaigns. Philip Morris acquired Dunhill Majors, and began to build its sales. R. J. Reynolds began testing, also with the aid of selective radio, on Cavaliers. Brown & Williamson brought out an in-between-size cigarette, fatter and shorter than king-size, longer than the ordinary length, and called it Life. Liggett & Myers, desirous of joining the others in the increasingly competitive king-size sweepstakes, began to look around for a likely contender in the L&M stables. The choice went to the obscure, star-crossed brand that had been around so long that most L&M men had almost forgotten it. Fatima was elected.

For the first time in 30 years, a Fatima ad campaign went into the works in the fall of 1948. In a sense, the problem was almost the same as introducing a new product. At the same time, the ad campaign had to be a shot in the arm for an old product known to have a consistently loyal following.

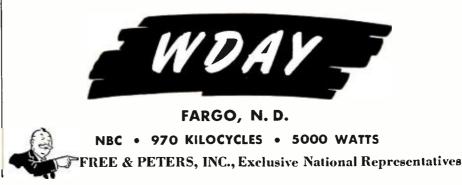
The budget allotted to Fatima by Liggett & Myers was small, by comparison with the big money used primarily to back Chesterfields. The L&M budget proper runs to nearly \$10,000,000. (\$6,000,000, radio timeand-talent; \$500,000, TV time-andtalent; \$2,500,000, magazines; \$350,-000, magazine sections; \$180,000. farm papers; the rest for other media.) The first year's ad budget for Fatima, beginning about November 1948. had to stay within about \$600.000 for everything. A national selective announcement campaign in radio was to spearhcad the drive. After testing the new kingsize Fatimas in test cities, the L&M agency for Fatima, Newell-Emmett, began looking around for a good gimmick to use in the first radio drive. The mcrchandising and personality tieins between Chesterfield and Arthur Godfrey (who does a radio Monday-Friday stint and a weekly TV show for Chesterfield, and is featured heavily in other Chesterfield advertising) seemed like a good starting point. But



I OU betcha, us rich Red River Valley plow-jockies indulge in some mighty nice livin' . . . We actually have an Average Effective Buying Income that's higher than Iowa, Oregon or Texas, for example.

Wise advertisers get more than their share of our lavish spending by using WDAY, Fargo's 27-year-old pioneer. For the period Dec. '48 thru Apr. '49, WDAY had the highest Hooperatings in the entire nation, morning, afternoon, and evening! In other words, WDAY is now America's No. 1 Station!

Write us or ask Free & Peters for all the proof of WDAY's overwhelming superiority—urban *and* rural—in the Red River Valley.





WTRF (1,000 Watts) and WTRF-FM (20,000 Watts) serve over 350,000 consumers in the primary and over 750,000 in the secondary listening areas of this great and permanent industrial and mining market. It's loaded with sales potential for your product.

Contact Your Nearest WALKER COMPANY Office

WTRF

Bellaire & Martins Ferry, Ohio Wheeling, W. Va.

Has Your **Stock Gone Up? OURS HAS!**

A most recent survey* reveals .

THAT

KEON is now the No. 1 choice of afternoon radio listeners in the Omaha Metropolitan District.

THAT

KBON is now the No. 2 choice for over-all listening in the same area. (7 AM to 11 PM) *R. S. Contan Survey-June 12-18.

When YOU think of advertising let these facts speak for themselves. To sell the Billion - Dollar - Metropolitan Market use KBON-the station your prospects are listening to more and more every day.

KBON **OMAHA** World Insurance Bldg. OMAHA, NEBRASKA Natl. Rep: RA-TEL, Inc.

someone with the right kind of voice, sponsored, as a sustainer with the compersonality, appearance, and ability was needed.

L&M found him in Basil Rathbone, whose classic Roman features, suave urbanity, and cultured voice have made him popular with theatrical, motion picture. and radio audiences. Rathbone. L&M decided, was just the man for the job.

A series of e.t. announcements and breaks was cut. They were just the opposite of high-pressure e.t. selling. They had no production fanfares, no bells, gongs, or buzzers, and no musical jingles. In the clipped Rathbonian accents, they began: "Hello. there. This is Basil Rathbone." The copy went on to talk about Fatima. stressing its quality, its popularity, and the new length.

The e.t.'s were placed in 27 major markets, with a frequency that made them virtually a saturation campaign. At the same time, a magazine campaign in a few major national media, much of the art and copy work featuring Rathbone, began a visual tie-in that supplemented the close connection of Rathbone and Fatima. This campaign, tied-in also with point-of-sale promotions that again featured Rathbone, began to have an almost immediate effect on Fatima sales. They started up suddenly. This continued until January 1949.

On last 8 January. the first broadcast of Tales of Fatima went on the air. starring Basil Rathbone, on a 26station limited CBS network. The show was the logical extension of both the e.t. and the magazine compaigns. It was built from the ground up as an agency package that would be a starring vehicle for the Rathbone personality as well as a selling vehicle for Fatima. It began as a sort of supernatural whodunit, with Rathbone playing himself and Fatima being a sexy. disembodied female voice which came to him in dreams to give him the one clue needed to crack the case. Ratings on the show, which was no great shakes as whodunits go, and which got by mostly on the Rathbone personality. rose steadily.

Since the show was fed commercially to only 26 stations (something CBS doesn't usually want to touch, but of which it made an exception for L&M because of its other L&M billings), the network decided to feed Tales of Fari-26 stations on which the show was to stay for quite a while.

mercials cut out. Some idea of how much Rathbone had become a sort of "secondary trademark" to Liggett & Myers and Fatima. as the result of the selective and magazine campaigns, can be gathered from the fact that several station managers, as well as the public, felt that the program was still a commercial show . . . even with the commercials removed.

After the first ten broadcasts of Tales of Fatima, Newell-Emmett decided it wanted a check on the minuteby-minute reactions of audience panels to the show. Accordingly, the Schwerin Research Corp. made two tests of the show on 300-person panels. Schwerin made some specific recommendations. For one thing it suggested eliminating the Fatima voice, because. although it made for terrific sponsor identification, it struck the listeners as being highly improbable and, after the first broadcast, not clearly identified.

Schwerin also recommended using stories that stayed more within the Rathbone "mental image" in the minds of the public (the result of the type of movie and radio roles the actor had played for years), and which had more of a suspense element than slam-bang, cops-and-robbers story matter.

As a result, on the Tales of Fatima broadcast last 27 August, a new program policy went into effect. Rathbone will no longer be Basil Rathbone. solver of mysteries. He will be an actor playing an extensive range of roles in dramas which would lean more heavily on the psychological aspects of mystery, rather than on the sleuthing. Also, a guest-star policy, featuring famous Hollywood names, will costar Rathbone with players like Bela Lugosi, John Garfield, Lilli Palmer. and Rex Harrison.

Future plans for Fatima are a bit indefinite. Liggett & Myers intends to continue with Tales of Fatima, and perhaps to expand the station list that is now carrying it sponsored. Selective radio is not being used at present. although plans to come back to it. as well as plans for entering television with either an announcement campaign or a program, are being discussed. The magazine campaign is continuing, plugging heavily the recent startling sales gains for Fatima.

Whatever happens, one thing is sure. ma to the web at large, except for the Fatima has come back ... and is here * * *

DISK JOCKEYS

(Continued from page 37)

makes frequent appearances at local school and club functions. His "Junior Canteen" last winter visited different high schools weekly for Friday night dances, with WCAU supplying the turntables and Moore jockeying the disks and mcing the proceedings.

Giveaways have been productive of good results promotion-wise for those of the turntable contingent who expend a little more effort on publicizing their shows than the majority. During his Make Believe Ballroom on Detroit's CKLW. Eddie Chase makes two phone calls to his listeners. The signature music of a well-known orchestra is played as the call is dialed. If the person called is able to identify the band, he or she receives a pyramiding jackpot of record albums of popular songs. The Toby David Show on the same Detroit station also goes in for telephone calls, questions, and prizes (radios, theater tickets, cash) for correct answers. If, of course, the 1 October ban by the Federal Communications Commission on giveaway programs remains in effect. disk jockeys using this sort of gimmick on their shows will have to cut it out of their programing.

WNEW, New York, one of the first major purveyors of disk-jockey shows (Martin Block's Make Believe Ballroom, Stan Shaw's Milkman's Matinee. now handled by Art Ford) believes that inasmuch as the average record session in itself hasn't enough hooks on which to hang publicity of any substance, creative thinking must be applied to the jockey and his program. With that in mind, the station's publicity department last year cooked up one of the most effective gimmicks ever used to promote a platter-spinning show.

The stunt was pulled for Gene Rayburn and Dee Finch, the zany jockeys of WNEW's early-morning Anything Goes show, and revolved around a "thing" contest which spoofed giveaway programs. Rayburn and Finch asked listeners to send them "things" -any things. As a prize for the most novel thing sent in, the platter spinners gave themselves away-went to the winner's home, did their broadcast from there, cooked breakfast for the winner, and cleaned the apartment.

Messrs. R. and F. expected only a few listeners to play along with their

THE HIGHEST-RATED PERIOD IN CHICAGO IS ON W-I-N-D SUNDAY • 2:30-3:00 P.M. CUBS BASEBALL BROADCAST

W-I-N-D'S only Giveaway is the Best Buy per Dollar

24 Hours a Day • 560 KC • 5000 Watts *HOOPER, JUNE-JULY 1949

another radio station helps Time Buyers buy

The WHO Service-Ad* illustrated here gives concise information on Primary and Secondary Coverage, Program Service, Audience, Dealer Influence-information not covered in the regular SRDS listings; information that's often unavailable or inaccessible at the times when you're weighing radio advertising opportunities.

The Service-Ads* of

many other stations, too, are matching the suggestion one Radio Director made who said: "When radio stations tell me something about themselves in their ads -something their SRDS listings do not tell-I welcome it, and I use it.'

°SERVICE-ADS are ads that supplement listings in SRDS with useful information that helps buyers buy.



This Service Ad* appears op-posite the WHO listing on page 183 of the May SRDS Rodia Sectian. listing on May SRDS You, too, probably find that such additional, onthe-spot information in the Radio Section of SRDS saves your time . . . makes easier your job of deciding which stations.

(NOTE TO STATION MANAGERS: The new SPOT RADIO PROMOTION HANDBOOK" reports and interprets the buying experiences of many radio

users. It translates them into effective time selling and promotion ideas. Copies are available from us at \$1 ea.)

NOTICE: Beginning October 1 the sRDs Television Section will be pub. lished monthly in a separate volume.

STANDARD RATE & DATA SERVICE, Inc. The National Authority Serving the Media Buying Function Walter E. Botthof, Publisher 333 NORTH MICHIGAN AVENUE, CHICAGO 1, ILLINOIS NEW YORK . SAN FRANCISCO . LOS ANGELES

In the market for smooth-as-silk dubbing?

When you can get RCA "know-

how"-why take anything less?

Send your masters to your

nearest RCA Victor Custom Record

Sales Studio:

155 East 24th Street

New Yark 10, New Yark

MUrray Hill 9-0500

445 North Lake Shore Drive

Chicago II, Illinois

Whitehall 4-2900

1016 North Sycamare Avenue

Hollywood 38, California Hillside 5171

You'll find useful facts

in our Custom Record Brochure.

Send for it today!

here's no need to risk the irritation of a dubbing job where the levels aren't quite matched ... or the timing is a little off. Not when you can have the benefit of RCA Victor "know-how"! At RCA you enjoy all the advantages ...

The most modern equipment and facilities in the trade, plus 50 years' experience.
High-fidelity phonograph records of all kinds. All types of Vinylite transcriptions.
Complete facilities for turning out slide film and hame phonograph type records.
Fast handling and delivery.

First in the field!



WTIC DOMINATES THE PROSPEROUS SOUTHERN NEW ENGLAND MARKET



Paul W. Morency, Vice-Pres. — Gen. Mgr. + Walter Jahnson, Asst. Gen. Mgr. — Sales Mgr. WTIC's 50,000 WATTS REPRESENTED NATIONALLY BY WEED & CO.

wacky contest, but the response was surprisingly heavy and produced virtually everything from a jar of borsht to a small alligator in alcohol, including a radiator ornament from a Packard car, together with a note which matched Rayburn and Finch for inspired zaniness: "Here is a new Packard. Accessories, such as chassis, motor, and wheels, will have to be purchased separately."

By the time R. & F. had received more than 1000 different amusing things the story had broken over both AP and UP wires coast to coast, in several national magazines (including a full page in *Newsweek*), and much space in local radio columns. The stunt was later copied successfully by several other stations around the country, as a gimmick for their own disk jockeys.

Another effective Rayburn and Finch exploitation project was a tie-up with newspapers in a dozen cities in the WNEW listening area. A deal was made with one paper in each city whereby their readers, in cooperation with the two platter twirlers, picked the outstanding mother of the particular community. The winner in each city was brought to New York on Mother's Day for a whirl around town, gifts, and an appearance on *Anything Goes*.

For Art Ford, present conductor of WNEW's pioneer all-night show, Milkman's Matinee. the station built a promotion stunt that stemmed naturally from the program itself. An "Our Town at Night" photo contest for pictures of New York taken after dark brought in over 2000 entries, and grabbed newspaper space for the program in places where radio publicity normally doesn't break-photography columns in the dailies. It also meant added visual promotion in another form-posters on display in hundreds of photo stores in the WNEW area (via a tie-up with a camera firm). The topper came with the exhibiting of the 20 best pictures in the Museum of Science and Industry in Rockefeller Center.

When Milton Q. Ford brought his turntable twirling from Memphis' WHHM to Washington's WWDC over two years ago, the latter station let loose on the nation's capital a ballyhoo campaign of proportions not ordinarily associated with such an event. Teaser ads in all newspapers started with the query, "Who Is Milton Q. Ford?", continued with such copy as "192 more days till Christmas, but only seven days till Milton Q. Ford comes to WWDC," and developed into a final explanation of who he is and what he does. Station breaks every 15 minutes on WWDC asked the "Who Is Ford?" question, and large banners on the station's windows repeated the same query.

The promotion continued with a press and radio reception for Ford in the Presidential Room at Washington's National Airport. In keeping with the zany character of his program—and for the benefit of the gathered news photographers — Ford emerged from his plane on a mule which bore the sign: "Which one is Milton Q. Ford?"

Will's Conover, also on WWDC with his *Tune Inn*, likewise believes in the promotional advantages of getting himself taked about. His appearances at theaters and jazz concerts in "morning" attire (cut-away jacket, striped trousers, ascot tie, etc.) have earned him the appellation of "The Gentleman



GOT A BROAD OUTLOOK ON <u>NARROWS</u> (Ky.)?

No matter how hard you work, your merchandising opportunities in Narrows (Ky.) will always be mighty slender. Our State's little towns just don't have what it takes to make a broad sales

potential ... On the other hand, however, sales opportunities in the Louisville Trading Area are high, wide and handsome! This is the one truly metropolitan market in Kentucky, and folks living here have a 45% higher Effective Buying Income than the people in the rest of the State.

in the rest of the barrows, Pal, So squeeze out of Narrows, Pal, and prepare for expansion. WAVE's waiting—right in the thick of things!



Jockey," lending a nice contrast to his informed and authoritative chatter on current pop tunes and old jazz favorites.

Although the flexibility of diskjockey programs and the personalities of the boys who handle them would seem to indicate the same sort of easygoing elasticity in d.j. promotional activities, the use of outstanding promotions in this field is more the exception than the rule. As WNOX's Lowell Blanchard feels, perhaps the general appeal of a bright informal platterspinning session is enough in itself, and needs no promotional boost to attract and hold an audience—that a disk-jockey show is its own best publicity.

On the other hand, the use of shrewd promotion ideas and stunts has lifted many a local d.j. into national prominence—with the attendant beneficial results to advertisers, both national and local, participating on such programs.

THE PEOPLE SPEAK •••



Kansas farm homes prefer WIBW by a 3½ to 1 majority. This fact, well known to advertisers, is reported by Dr. F. L. Whan, University of Wichita, after personal interviews in 7019 Kansas homes. WIBW's farm service programs attract *four* listeners for every *one* of the next closest station. A con-

· · · IN KANSAS

sistent, loyal audience is shown by the fact that 82.8% of all farm men *habitually* listen to WIBW Farm News; while 87.3% depend exclusively on WIBW for market reports. When the farmers of Kansas speak, they say: "You get the most for your radio dollar when you buy WIBW".



Rep: CAPPER PUBLICATIONS, Inc. . BEN LUDY, Gen. Mgr. . WIBW . KCKN . KCKN-FM



Start Slugging

More than \$50,000.000 in advertising billing has changed hands among the 20 top agencies in the past yearand-a-half. Advertisers have switched from institutional, cov commercial, pretty-picture agencies to hard-selling agencies. They're still switching.

And this goes for medium-sized and smaller agencies and accounts, too.

Probably, in 18 months, more than \$100.000.000 billing has moved.

One sales consultant has taken the top 20 agencies and classified them as "sluggers" and "sluggards." He finds 11 sluggards and only eight sluggers. One he regards as "doubtful."

His sluggers include Batten, Barton, Durstine & Osborn; Dancer-Fitzgerald-Sample; Grant Advertising; Biow

liam Esty Company; Erwin, Wasey & Co., and Kudner Ageney.

He does not count as sluggers such big agencies as J. Walter Thompson, Young & Rubieam, N. W. Ayer & Son, McCann-Erickson, and Foote, Cone & Belding.

The man may be wrong. Many will damn his list. But it's still true that his eight sluggers have added most of the \$50,000,000.

BBDO, for example, moved in hard to get Lucky Strike, Rexall, and Swan soap. K&E nabbed Lincoln-Mercury, Sherwin-Williams, Sylvania, and Beech-Nut. Hard-selling Biow took Pepsi-Cola, Ruppert. and others. Kudner, moving strongly into radio and television, got Texaco and Admiral.

Such newer agencies as Sullivan, Stauffer, Colwell and Bayles, and William H. Weintraub & Co. have grown big fast because advertisers thought they could give them selling commercials and copy.

And right through the easy-selling vears Duane Jones Company never stopped selling.

A lot of advertisers are busy today weighing and harnessing all the sales forces they can command. They intend to use the agencies and media that will help them stay on top or get there.

Independence in Canada

The Canadian Association of Broadcasters has just made a 10-point decla-

Company; Kenyon & Eckhardt; Wil- ration of independence, which would permit private radio and TV stations to compete on equal terms with the government-controlled Canadian Broadcasting Corporation.

> For radio, CAB urges, among other things, establishment of an authority to administer rules and regulations equally for CBC and private stations. as well as the right of appeal from legal aspects of its decisions.

> For television, CAB recommends that private enterprise be permitted to enter TV immediately; regulation by independent authority; license "for a term of years in relation to the tremendous financial and other risks involved," and free access to program material.

> But the major TV point is that "the CBC should not enter the commercial television field."

> The competition of CBC, a millstone on the neck of Canadian radio, might postpone indefinitely Canadian TV.

> In addition to commercial revenue. CBC's radio operations are supported by license fees of \$2.50 on each radio receiving set and licenses on private transmitters. And CBC pays no taxes.

> Moreover. CBC controls networks. the character of all programs, and the extent and character of advertising.

> Private interests in Canada stand ready to invest in television. They are willing to take losses for a while if their efforts insure the sound growth of television.

> But they cannot play the game against a subsidized team which also acts as referee and umpire.

Applause

A guy named loe

Some day, when SPONSOR is a venerable and ancient publication, its earliest years may be recalled with interest and even amazement. For it was then that the established notion that a new magazine must lose money during its first five years was rudely shattered.

After its first year sponsor made money and forged ahead at a pace that has been described variously as "phenomenal." "astounding," and "unprecedented."

It's true that SPONSOR was aided by the urgent need for a magazine to serve national broadcast advertisers and their advertising agencies, and was well endowed with modern format and editorial concepts. But it was also aided by a guy named Joe.

To appreciate Joe Koehler, who was sponsor's editor from the first issue until a few weeks ago, you must appreciate a human dynamo. You must appreciate a man who opened the office in the morning, closed it at night. You must appreciate a gregarious, inquisitive fellow with a fabulous memory and an asbestos-keved typewriter. You must appreciate a guy who licked stamps when the occasion warranted. and wrapped packages. You must appreciate his many small and large gifts, which he spread impartially throughout the staff. You must appreciate his memorable laughter.

In brief, we appreciate Joe. And we want him to know it as he embarks on his new venture, Advertising Daily, which he plans to launch this fall.

--- NORMAN R. GLENN

A whole state is looking at



W HO said television is just a "big city" medium? Practically a whole STATE is looking at WKY-TV! And here's why. We have a 966 foot antenna... an extremely favorable terrain ... the perfect channel 4 frequency ... the finest modern equipment, plus the priceless ingredient ... listener loyalty ... built up over the years by WKY-AM. All these things add up to the fact that Oklahoma's first television station is ALL Oklahoma's station. Your KATZ representative will be glad to give you the facts and figures.

OWNED AND OPERATED BY THE OKLAHOMA PUBLISHING CO.

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JEINE PAL

WKY, Oklahoma City•The Daily Oklahoman • Oklahoma City Times • The Farmer Stockman

REPRESENTED BY THE KATZ AGENCY, INC. CHANNEL 4 • OKLAHOMA

